

Annual Report 2025

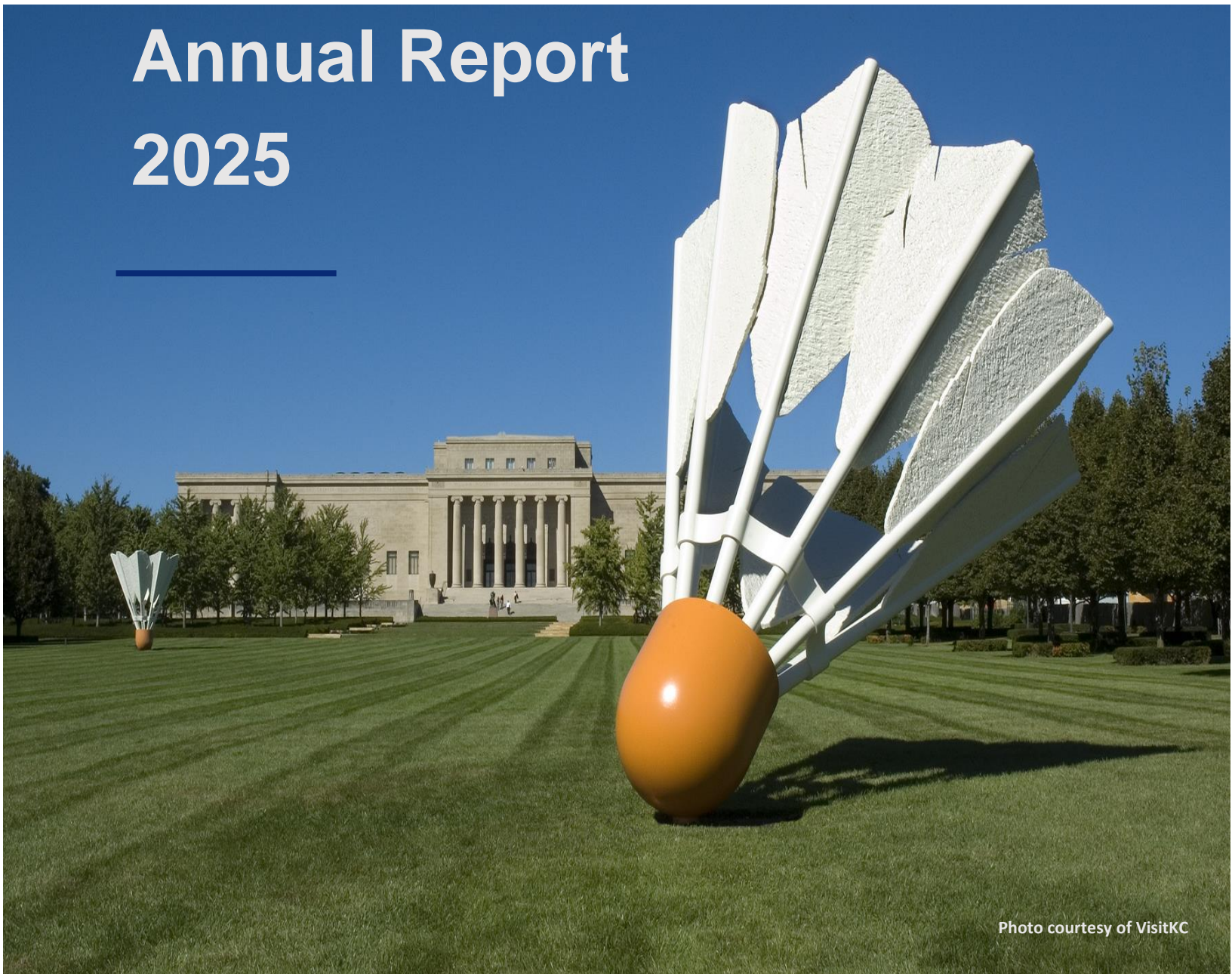


Photo courtesy of VisitKC

**THE KANSAS CITY, MISSOURI
BOARD OF POLICE COMMISSIONERS'
OFFICE OF COMMUNITY
COMPLAINTS**



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Message from the Executive Director

Merrell R. Bennekin, J.D., CPM

Commissioners:

It is with great pleasure that I submit to you the 2025 Annual Report of the Board of Police Commissioners' Office of Community Complaints. This report provides a comprehensive overview of our activities, findings, and recommendations for the period of January 1, 2025 to December 31, 2025.

The staff of the Office of Community Complaints continues to work on behalf of the greater Kansas City community and the men and women of the Department to improve transparency and accountability in policing. By reaching out to the various stakeholders and constituencies in the metropolitan area, taking action to yield positive outcomes through its outreach and mediation programs, and acknowledging the importance and impact of the investigative process, the OCC is acting in accordance with its goal of being a national leader in law enforcement oversight.

“...the OCC continues to work...to improve transparency and accountability in policing.”

The Office of Community Complaints would like to extend its appreciation to the Board of Police Commissioners for providing a service to give the public an opportunity to voice complaints concerning alleged police misconduct and for each individual member's attentiveness, passion, and commitment to the complaint process. Further, the OCC would like to acknowledge the Chief Stacey Graves and her staff, especially the Department's Internal Affairs Unit, for their diligence, professionalism and dedication.

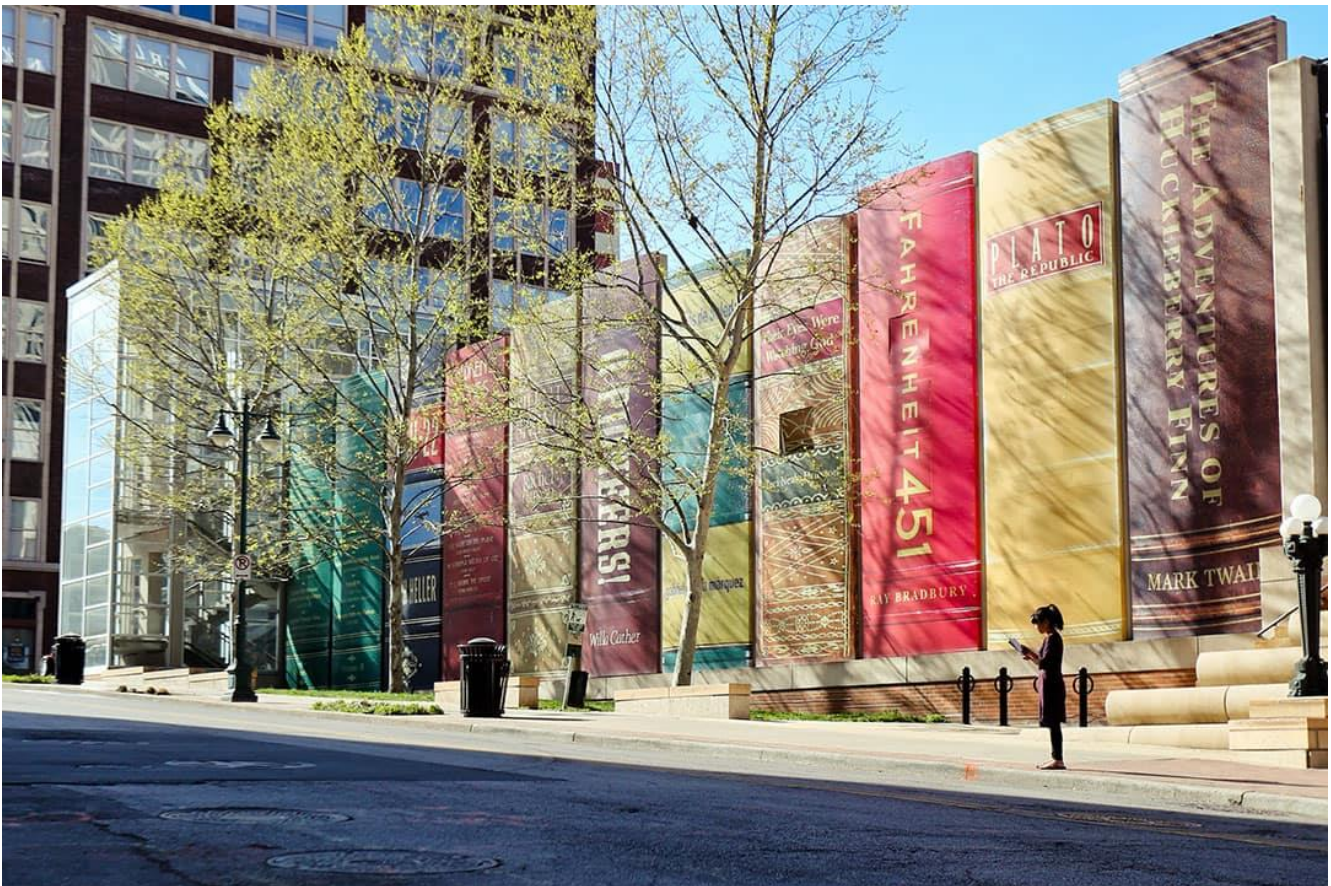
The preparation of this report could not have been accomplished without the efficient and dedicated service of a highly qualified staff in the Office of Community Complaints: Senior Legal Analyst Karen Williams, Legal Analyst Diane Mozzicato, Legal Analyst Stephanie Hamilton, Legal Analyst Tiara Whatley, and Office Coordinator Ora Rogers. The cooperation and continued assistance of our entire team is necessary and appreciated. I would like to thank all personnel who helped and contributed to the preparation of this report.

Finally, the Office of Community Complaints would like to thank the people of Kansas City for placing their trust in the members of its staff. We honor that trust by conducting thorough, impartial and timely investigations. The OCC truly believes the City of Kansas City is well served and a better community because of the efforts of the Office of Community Complaints and those who support its mission.

Respectfully submitted,



Merrell R. Bennekin, J.D. CPM
Executive Director
Office of Community Complaints



About the Office of Community Complaints

Our Mission

Under the authority of the Board of Police Commissioners, the Office of Community Complaints (“Office”) is a non-police, civilian oversight agency. The Office has been charged with the responsibility of protecting the complainant from the possibility of abuse or misconduct on the part of the Kansas City, Missouri Police Department. The Office is also entrusted with the duty to protect members of the police department from unjust and unfair accusations. The Office of Community Complaints is committed to effectively and impartially resolving all complaints involving a person’s guaranteed right to fair and efficient police protection.

OCC Staff

Executive Director:

Merrell R. Bennekin, J.D.

Senior Legal Analyst:

Karen Williams

Legal Analyst:

Stephanie Hamilton

Legal Analyst:

Diane Mozzicato

Legal Analyst:

Tiara Whatley

Office Coordinator:

Ora Rogers

About the Office of Community Complaints

In fulfillment of its mission, the Office has pledged to:

- **Encourage members of the community to file complaints when they feel they have experienced police misconduct.**
- **Encourage active participation by all parties in the complaint process.**
- **Examine carefully each investigative file to ensure all efforts have been made to resolve the complaint.**
- **Review all complaints with complete objectivity and impartiality.**
- **Respect and protect the rights of both the complainant and the subject member.**
- **Engage in community outreach throughout Kansas City, Missouri to educate the general public concerning the agency's purpose.**
- **Report to the Board of Police Commissioners any patterns of misconduct which are uncovered as a result of investigations and complaint review.**
- **Report to the Board of Police Commissioners any and all relevant issues and policy matters that may arise.**
- **Proactively identify trends that may need to be addressed by the Regional Police Academy for officer training.**

Organizational Structure



Note that there is no direct relationship between the Office of Community Complaints and the Kansas City, Missouri Police Department. This lack of a direct relationship creates the independent oversight mechanism. The Board of Police Commissioners has two employees: the Executive Director of the OCC and the Chief of Police.

By the Numbers: 2025 in Review



2025 by the Numbers

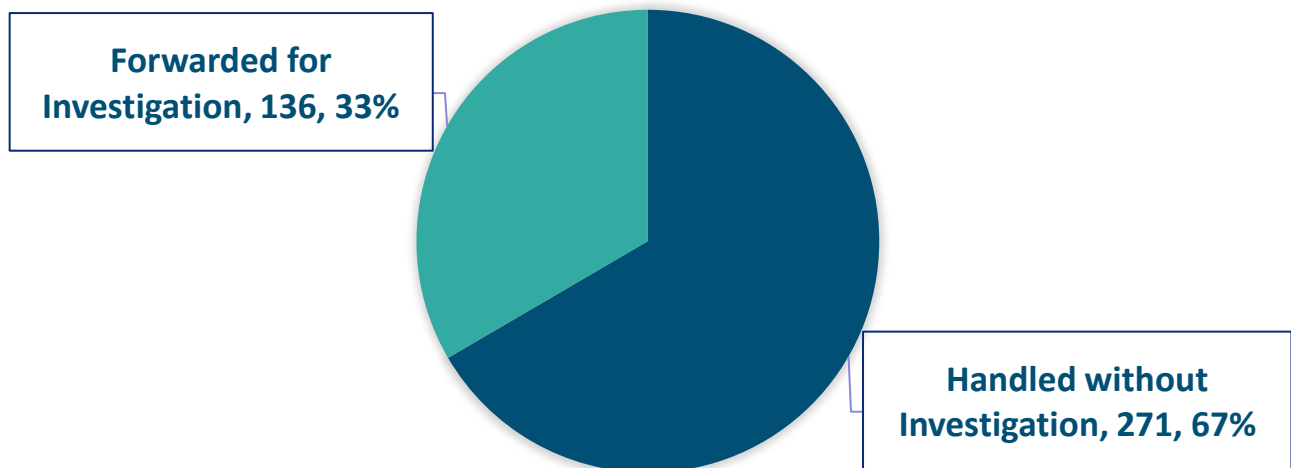
In 2025, **407** complaints were received in the Office of Community Complaints. This represents a **20.4% increase** over the number of complaints filed in 2024 (338).

Complaints **Forwarded for Investigation** were sent to the Internal Affairs Unit for an Investigation into the complaint prior to analysis and finding by the Office.

Complaints **Handled Internally Without Investigation** were addressed through mediation, conciliation, or were administratively closed, to include those complaints which fall outside the Office’s purview and/or jurisdiction. These complaints are commonly referred to as “Non-Investigated Complaints” (NIC’s).

In 2024, the Office implemented a “Non-KCPD Complaint” category to more accurately define those complaints that fall outside of the Office’s jurisdiction or purview, i.e. complaints involving other police agencies, city service complaints, or interpersonal complaints such as neighbor disputes, barking dogs, or property line issues.

COMPLAINTS RECEIVED IN 2025



2025 by the Numbers

20.4% **increase** over number of complaints received in 2024 (407 vs. 338).

18.3% **increase** in the number of complaints handled internally from 2024 (271 vs. 229).

24.8% **increase** in the number of complaints forwarded for investigation from 2024 (136 vs. 109).

Complaint Categories

Bias-Based Policing

- The police actions were substantially based on the race, ethnicity, gender, age, sexual orientation, religious beliefs, disabilities, or national origin of a person rather than lawful and appropriate police procedure.

Discourtesy

- The actions or statements of a Department member were in violation of the Code of Ethics or Rules of Conduct based upon the context of the contact with the complainant.

Excessive Use of Force

- A member of the Department used more force than reasonably necessary to arrest a suspect, take a suspect into custody, stop a suspect for investigation, control a situation, and restore or maintain order.

Harassment

- A Department member has had repeated or continued contact with a person without lawful police justification.

Improper Member Conduct

- The behavior of a Department member was unprofessional, unjustified, beyond the scope of the authority of the member, unauthorized by Department procedures, or constituted an unreasonable lack of police service.

Improper Procedure

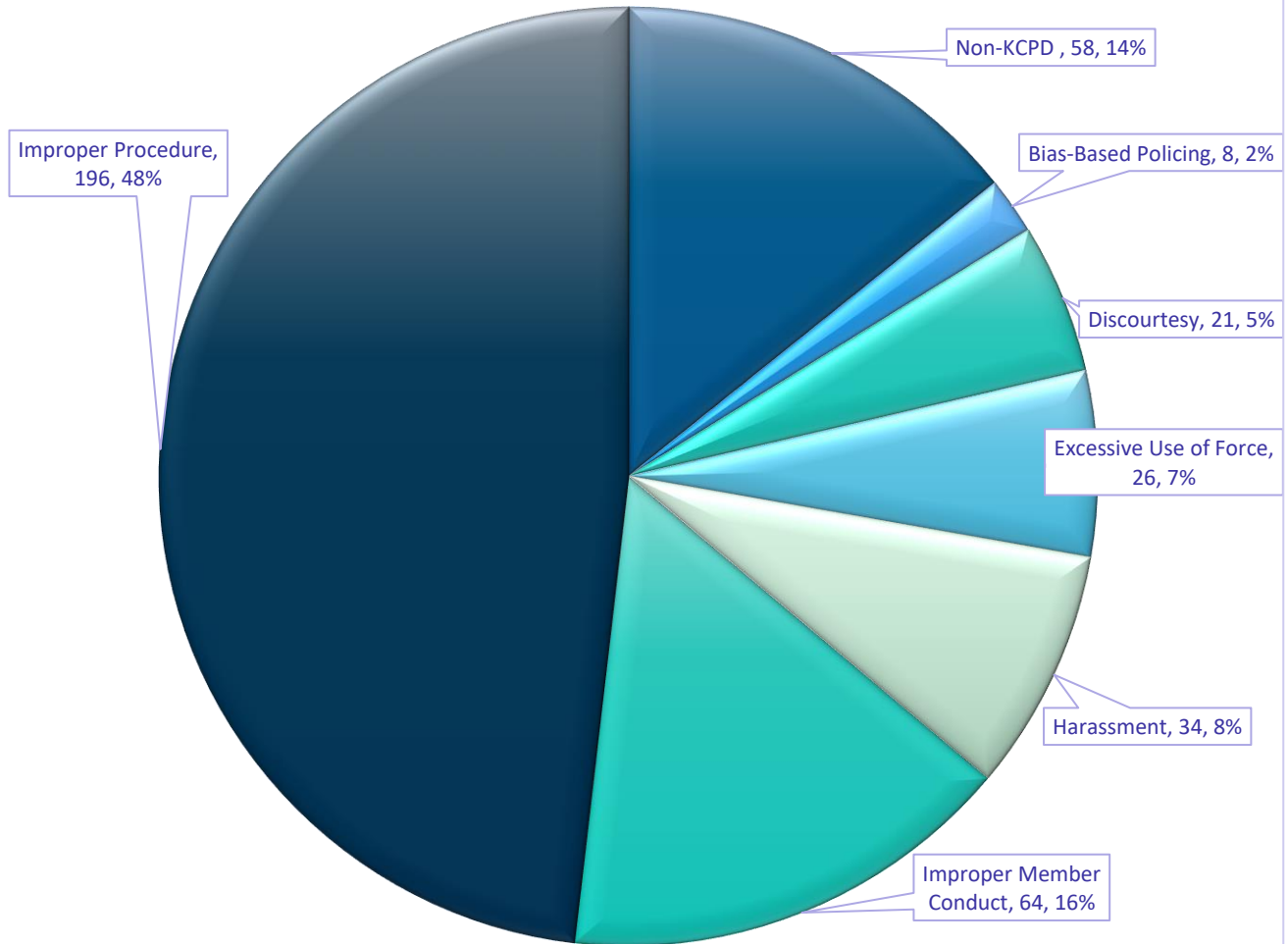
- An administrative or procedural requirement was not met. This includes, but is not limited to improper search and seizure, omission of the Miranda Warning when required, etc.

Non-KCPD Complaint

- The complaint is against a person or entity not associated with the KCPD.

2025 by the Numbers

Complaints Received by Category



2025 by the Numbers

ANALYSIS

A total of 407 complaints were received during 2025. The distribution of the complaint categories indicates that the majority of complaints relate to procedural and conduct-based concerns rather than serious misconduct or bias-related allegations.

Key Observations:

1. *Procedural Issues Dominate Complaints*

Nearly half (48.2%) of all complaints were categorized as Improper Procedure. This suggests complainant concerns are more frequently related to adherence to policies, protocols, or administrative processes rather than allegations of misconduct involving force or bias.

2. *Conduct-Related Complaints Represent a Significant Portion*

When combining Improper Member Conduct (15.7%), Harassment (8.4%), and Discourtesy (5.2%), approximately 29.3% of complaints involve interpersonal behavior or professionalism concerns. This indicates an opportunity for enhanced training in interpersonal communication, professionalism, and community engagement for the Department.

3. *Use of Force and Bias Allegations Are a Smaller Percentage*

Allegations of Excessive Use of Force (6.4%) and Bias-Based Policing (2%) represent a relatively small portion of total complaints. While lower in volume, these categories typically carry higher community impact and should continue to receive careful review and oversight.

4. *Non-KCPD Complaints Reflect Misinformation About the Office*

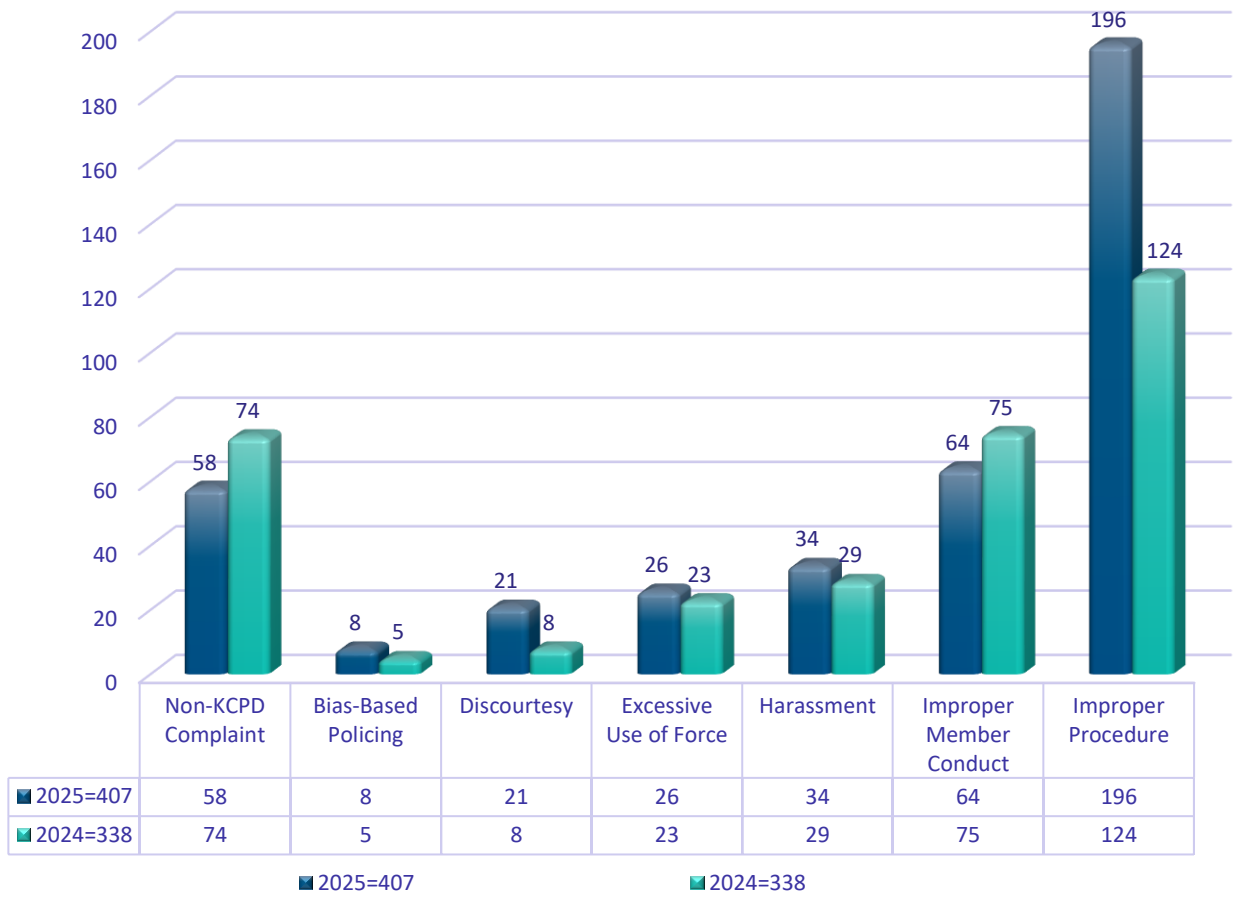
The 14.3% of complaints categorized as non-KCPD suggest a notable portion of complaints were filed outside the department's jurisdiction and purview. This may indicate a need for clearer public guidance on OCC's mission and duties and increased access to other complaint mechanisms.

Overall Assessment

The data reflects that the majority of complaints are centered on procedural compliance and member conduct rather than high-severity allegations. Strategic focus areas for improvement may include:

- Reinforcement of procedural standards
- Enhanced communication and professionalism training
- Continued accountability review for use of force and bias-related complaints
- Public education regarding proper complaint channels – the 3-1-1 Action Center, the Center for Conflict Resolution, Animal Control, and other local complaint authorities

Complaints Received by Category 2025 vs. 2024



YEAR-OVER-YEAR COMPLAINT COMPARISON AND ANALYSIS

Overall Complaint Volume

- 2024: 338 Complaints
- 2025: 407 Complaints
- Increase: 69 Complaints (+20.4%)

2025 saw a 20.4% increase in total complaints compared to 2024. This rise may reflect increased community engagement, improved reporting access, operational changes, or shifts in public perception. Of note, OCC sees this as a very positive trend reflective of ongoing community outreach initiatives on behalf of both KCPD as and OCC rather than any negative aspect of Department performance of duties.

Key Trends and Insights

1. *Significant Increase in Improper Procedure Complaints*

Improper Procedure complaints increased by 72 cases (+58.1%), becoming nearly half (48.2%) of all complaints in 2025 compared to 36.7% last year.

This suggests:

- Greater public scrutiny of policy adherence
- Potential operational or policy shifts
- Increase in public awareness of procedural standards

This category is the primary driver of the overall increase in complaints.

2. *Decline in Improper Member Conduct*

Improper Member Conduct complaints decreased by 14.7%, dropping from 75 to 64. Additionally, non-KCPD complaints decreased by 21.6%, suggesting:

- Improved routing or public understanding of the purpose of OCC
- Better internal classification or public guidance

These reductions are notable positive trends.

3. *Moderate Increases in Harassment, Excessive Use of Force, and Bias Allegations*

- Harassment complaints increased 17.2%
- Excessive Use of Force complaints increased 13.0%
- Bias-Based Policing complaints increased 60% (from five (5) to eight (8) complaints)

While bias complaints remain low in overall number (2% of total), the proportional increase warrants attention due to the community impact of such allegations. Excessive Use of Force complaints increased slightly, but their proportion of total complaints actually decreased slightly due to the larger increase in overall complaints.

YEAR-OVER-YEAR COMPLAINT COMPARISON AND ANALYSIS

Notable Shifts:

- Improper Procedure complaints now make up nearly half of all complaints
- Improper Member Conduct and non-KCPD complaints represent a smaller share than the previous year
- Discourtesy complaints more than doubled in proportional representation

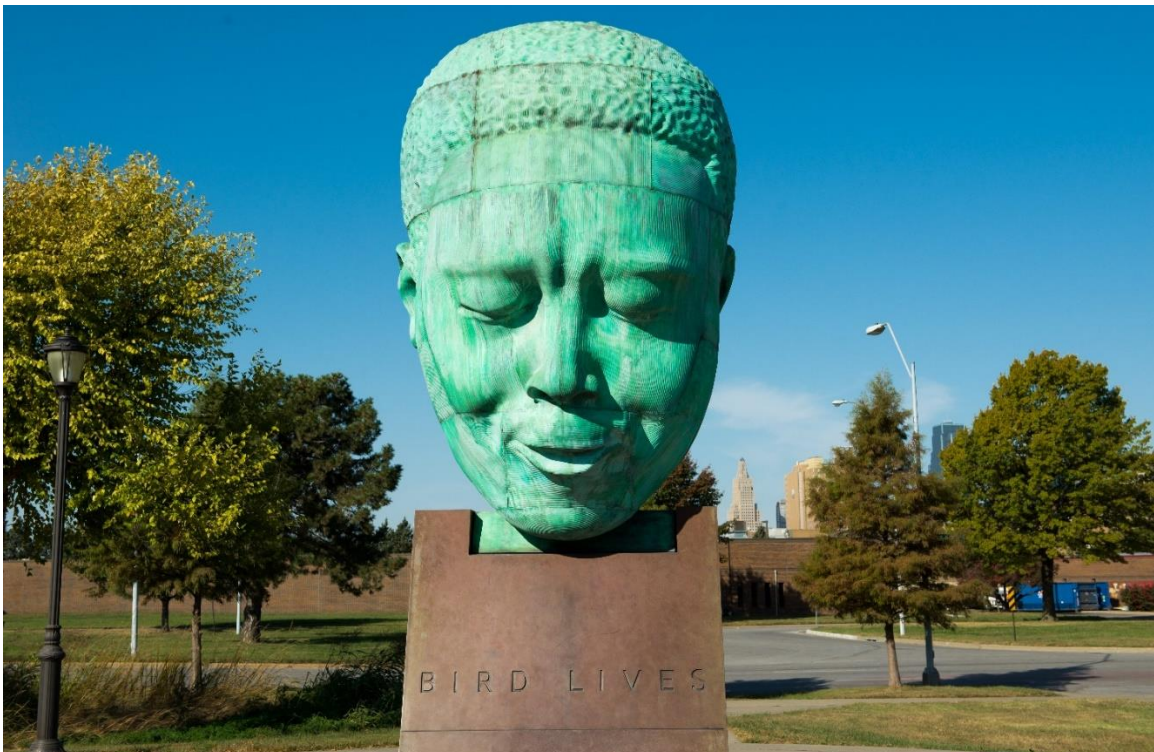
Overall Assessment

The year-over-year data reflects:

- A substantial overall increase in complaint volume (+20.4%).
- A pronounced shift toward procedural concerns by the public
- Improvement in public perception of member conduct
- Significant growth in Discourtesy and Bias-Based Policing complaints, though still relatively low in total volume

Strategic Considerations

- Conduct perpetual review of procedural compliance trends
- Reinforce professionalism and communication training
- Continue monitoring force and bias complaints due to community sensitivity
- Assess whether operational or policy changes contributed to the procedural complaint increase



2025 Investigations



2025 Investigations

When a complaint is filed at the Office of Community Complaints or received from a satellite location, it is reviewed by an analyst, where it is classified into the appropriate category, entered into various databases, and a packet of information is prepared for the Internal Affairs Unit. The complaint is then assigned to an Internal Affairs detective, who prepares an investigative file consisting of statements from the complainant(s) and subject Department member(s); police reports; dispatch records; in-car and body-worn camera footage; 9-1-1 calls and air tapes; medical records (if applicable); witness statements; injury photos; and any other documentation and/or video which may exist.

After the investigation is complete, the complaint file is returned to the Office where it is randomly assigned to an analyst, who reviews the case file and applicable Departmental policies and procedures. The findings are then sent to the Board of Police Commissioners and to the Chief of Police, who by Missouri state statute is the only person who can impose disciplinary action. After the complaint is completed, the complainant and Department members are notified by mail of the outcome of the investigation. The entire process, from intake to recommendation, is allotted 90 days per Missouri state statute. Corrective and/or disciplinary action has an additional timeframe to meet.



2025 Investigations

Complaint Dispositions

Sustained

The alleged act occurred and was without lawful police justification and/or outside Departmental policy and procedure.

Not Sustained

The evidence fails to prove or disprove that an act of misconduct occurred.

Exonerated

The alleged act either did not occur or the act did occur but the Department member engaged in no misconduct because their actions were lawful, justified, and/or proper.

Closed

The complaint was closed due to lack of jurisdiction, pending litigation, criminal investigation, third-party complaints without a complaint from the aggrieved party, or no violation of policy or procedure. (This is not an exhaustive list.)

Withdrawn

The complainant indicated they no longer wished to pursue their complaint after it was filed.

Non-Cooperation

The complainant failed to cooperate with the investigation. (This can also refer to those complaints handled internally in the Office of Community Complaints.)

2025 Investigations

2025 Investigated Complaints by Category & Findings

In 2025, 136 complaints were forwarded to and reviewed by the Internal Affairs Unit (IAU), consisting of those filed in 2025 and the latter part of 2024.

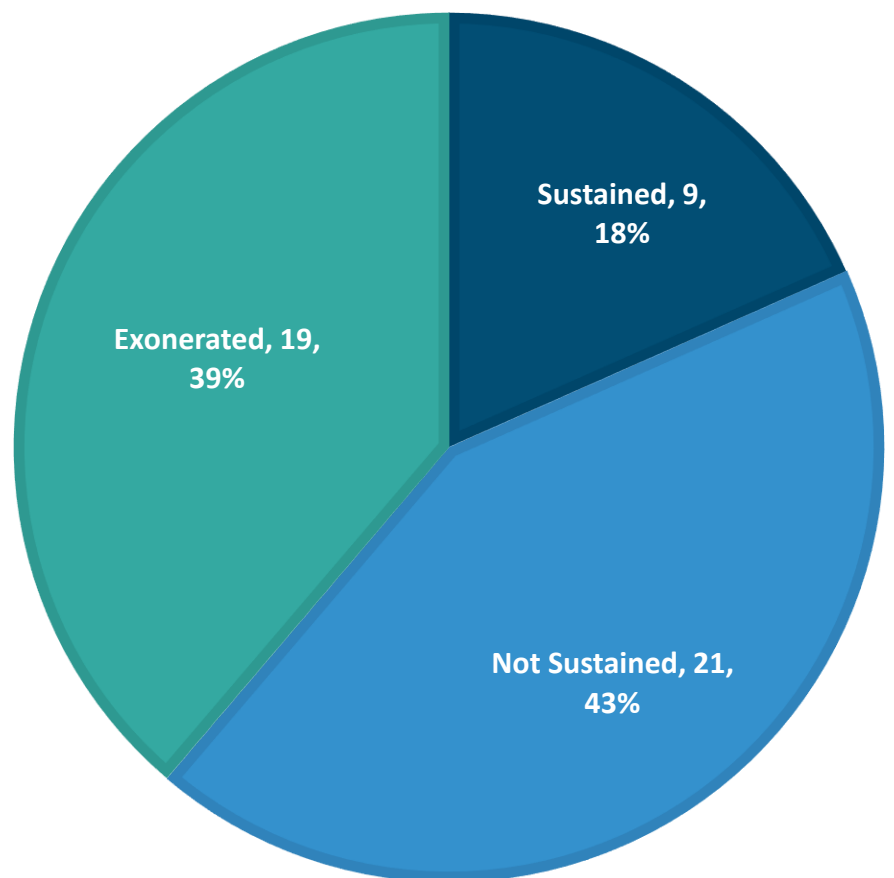
The following were the types of complaints investigated by Internal Affairs:

- Bias-Based Policing = 7
- Discourtesy = 9
- Excessive Use of Force = 26
- Harassment = 7
- Improper Member Conduct = 36
- Improper Procedure = 51

The chart to the right represents 49 complaints that received full and complete investigations and had a recommendation made by the Office of Community complaints of Sustained, Not Sustained, or Exonerated.

The remaining complaints were administratively closed by OCC, withdrawn by the complainant, or closed for failure to cooperate with the Internal Affairs Unit's investigation.

FULLY INVESTIGATED COMPLAINTS BY FINDING



2025 Investigations

ANALYSIS

A total of 136 complaints were forwarded for investigation to the Internal Affairs Unit. However, only 49 complaints (36%) received a full and complete investigation that resulted in formal findings and recommendations issued by the Office of Community Complaints.

This means that 87 complaints (64%) initially referred for investigation did not result in a fully completed investigation with an official disposition of sustained, not sustained, or exonerated. This represents a significant majority of the total complaints reviewed.

Key Observations on Investigated Complaints for 2025:

1. *Low Rate of Sustained Findings*

Only 9 of the 49 fully investigated complaints were sustained, totaling 18% of fully investigated complaints. However, when measured against the 136 total complaints sent to Internal Affairs for investigation, sustained findings account for just 6.6% of all complaints reviewed by Internal Affairs. When measured against the 407 total complaints received in 2025, sustained findings account for only 2.2% of all complaints received.

2. *High Rate of Inconclusive Outcomes*

The largest portion of completed investigations (42.9%) resulted in a “Not Sustained” finding, in which no determination regarding a violation of policy or procedure could be made based upon available evidence.

3. *Significant Gap Between Complaints and Completed Investigations with Findings*

The fact that only 36% of the complaints referred to IAU for investigation resulted in a full and complete investigation with assigned findings raises questions about screening criteria as well as complainant engagement and commitment to the process. However, it also speaks to the alternative methods of handling complaints which often result in a quicker, more satisfactory resolution than a formal investigation. Additionally, numerous complaints are able to be closed after a review of the complainant’s statement and various camera footage, allowing for more attention to be spent on full investigations when warranted.

4. *Exoneration Rate*

Nearly 39% of completed cases were exonerated. This indicates Department members are largely operating under policy and procedures with integrity and professionalism. However, this also indicates an opportunity for continued community education in public safety and policing.

2025 Investigations

ANALYSIS

Of the nine (9) sustained complaints in 2025, one (1) was sustained for Excessive Use of Force, six (6) were sustained for Improper Member Conduct, and two (2) were sustained for Improper Procedure. In total, the sustained complaints involved eleven (11) Department members.

The following policies and procedures were cited by the Office of Community Complaints in regard to sustained complaints:

- Personnel Policy #201-12, "Code of Ethics and Rules of Conduct"
- Personnel Policy #238-5, "Reserve Sworn Members' Volunteer Program"
- Procedural Instruction #17-3, "Prisoners Personal Property Procedure"
- Procedural Instruction #17-5, "Arrest Guidelines and Procedures"
- Procedural Instruction #18-2, "Response to Community Complaints"
- Procedural Instruction #19-3, "Pursuits and Emergency Police Vehicle Operations"
- Procedural Instruction #21-1, "Response to Resistance"
- Procedural Instruction #21-2, "Ambulance Calls and Arrests Taken to Hospitals"
- Procedural Instruction #21-9, "Patrol Procedures"
- Procedural Instruction #21-10, "Records Management System (RMS)"
- Patrol Bureau Memorandum #22-09, "Use of Body Worn Cameras by the Detention Services Unit"
- Procedural Instruction #25-1, "Internally Recorded Digital Media Records"
- Legal Bulletin 16-6, "Civil Liabilities and Criminal Investigation and Prosecution for Failure to Stop Use of Force by Another Officer"
- The Unit and/or Division Duty Manuals for several Departmental units

Key Observations on Sustained Complaints for 2025:

1. *Improper Member Conduct is the Primary Concern*

Two-thirds of all sustained complaints stemmed from conduct-related violations. This indicates that interpersonal behavior, professionalism, or adherence to conduct standards represents the most significant area of sustained findings. This may suggest a need for reinforced training, supervision, or accountability measures focused on professional conduct and community interactions.

ANALYSIS

2. *Procedural Compliance is a Secondary Issue*

Improper Procedure accounted for just over one-fifth of sustained complaints. While smaller in number, procedural violations can expose the Department to operational risk and liability. This category may benefit from policy clarification and updates, refresher training, and process audits.

3. *Limited Sustained findings for Excessive Use of Force*

Only one sustained complaint involved excessive use of force, representing a small proportion of the sustained cases. While numerically low, force-related complaints often carry heightened public concern and scrutiny, making continued monitoring and policy review important.

Overall Assessment

The data suggests that while a number of complaints are reviewed, a relatively small proportion result in sustained findings. Additionally, the majority of complaints sent for investigation do not appear to reach full investigative resolution resulting in analysis and findings by the Office. This may warrant further evaluation of intake procedures, transparency practices, and community education to ensure accountability and public trust.

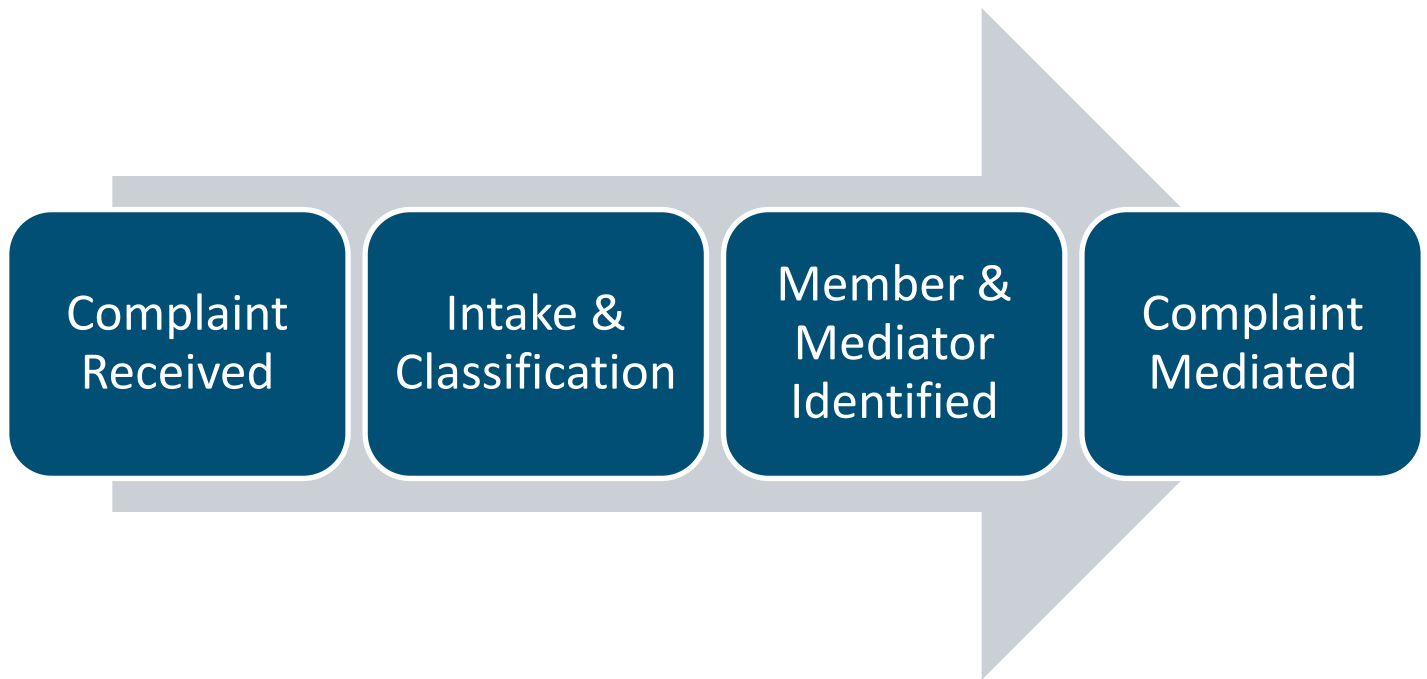
Additionally, the data indicates that sustained complaints are concentrated more heavily in conduct-related violations rather than force or procedural matters. This pattern suggests that strengthening expectations around professionalism and behavioral standards may have the greatest impact on reducing sustained findings moving forward.



Alternative Approaches to Complaint Resolution: Mediations & Conciliations



Alternative Resolutions: Mediation

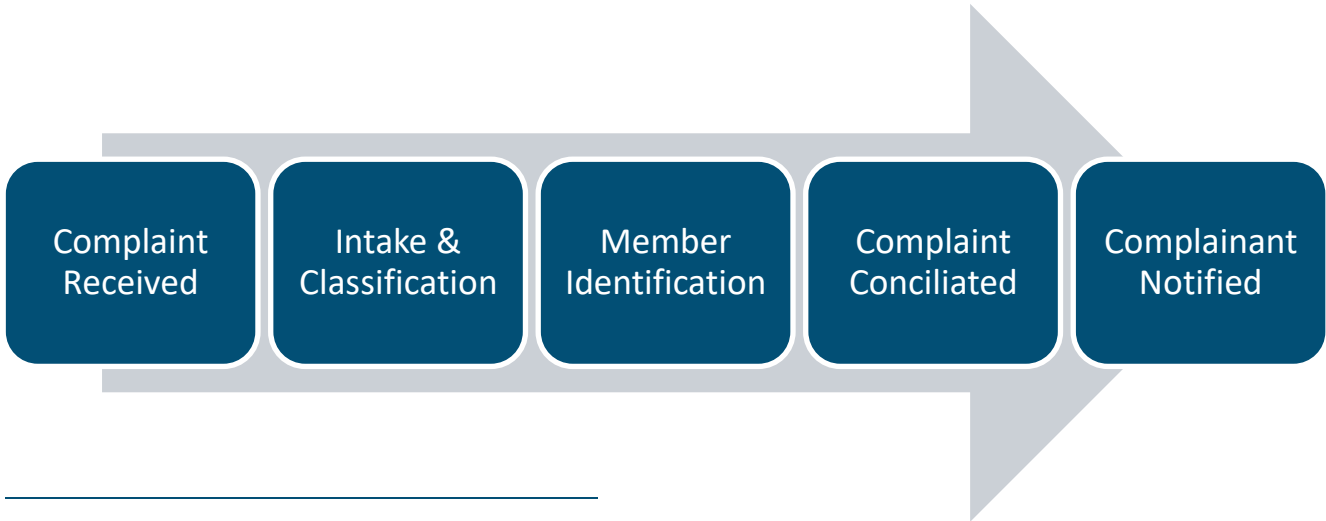


MEDIATION PROCESS

One of the alternative methods of handling a complaint is for a complainant and Department member(s) to participate in mediating the complaint. Mediation is a voluntary process where the parties in a dispute (i.e. complainant, Department member) meet with an independent, trained, third-party mediators who assists with finding resolution for all parties. No disciplinary action is taken. Mediation is confidential, controlled, and collaborative. The process is impartial, neutral, balanced, and safe. Often all parties leave satisfied, even if they may agree to disagree.

Due to the Department adopting an 11-hour Patrol Division workday, it has become increasingly difficult to schedule mediations with Department members when requested by complainants. However, it should be noted that when mediation is explained as a confidential process whereby the member's supervisor will not know the results and will not impose discipline, many complainants lose interest in participating in the mediation process and instead opt for conciliation, which is explained in the next section.

Alternative Resolutions: Conciliations



CONCILIATION PROCESS

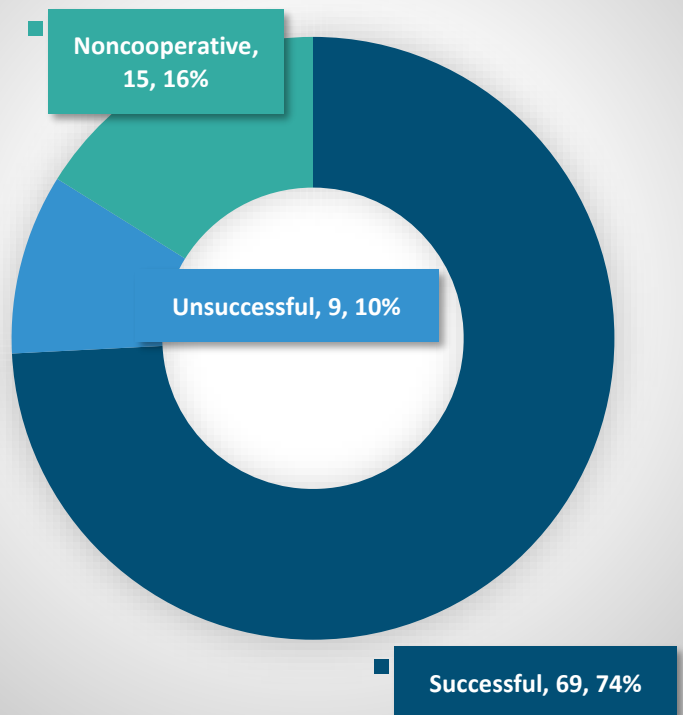
Conciliation is another alternative method of complaint resolution. In a conciliation, the complaint is forwarded to the member's commander. The commander or their designee contacts both the complainant and the Department member, conducts a mini investigation, and communicates any actions taken with the complainant directly.

Types of complaints suitable for conciliation are:

- Errors in police reports
- Clarification and education on Departmental policy and procedure
- Interpretation of the local laws, city ordinances, and state statutes
- General customer services issues

2025 saw 93 complaints handled through conciliation. Sixty-nine (69) were successful, Nine (9) were unsuccessful, and fifteen (15) complainants were noncooperative.

2025 Conciliations = 93



Historical Comparison & Five-Year Trends



Historical Comparison & Five-Year Trends

A review of historical complaint data and five-year trends provides important context for understanding patterns in both complaint volume and investigative outcomes. This analysis examines the following:

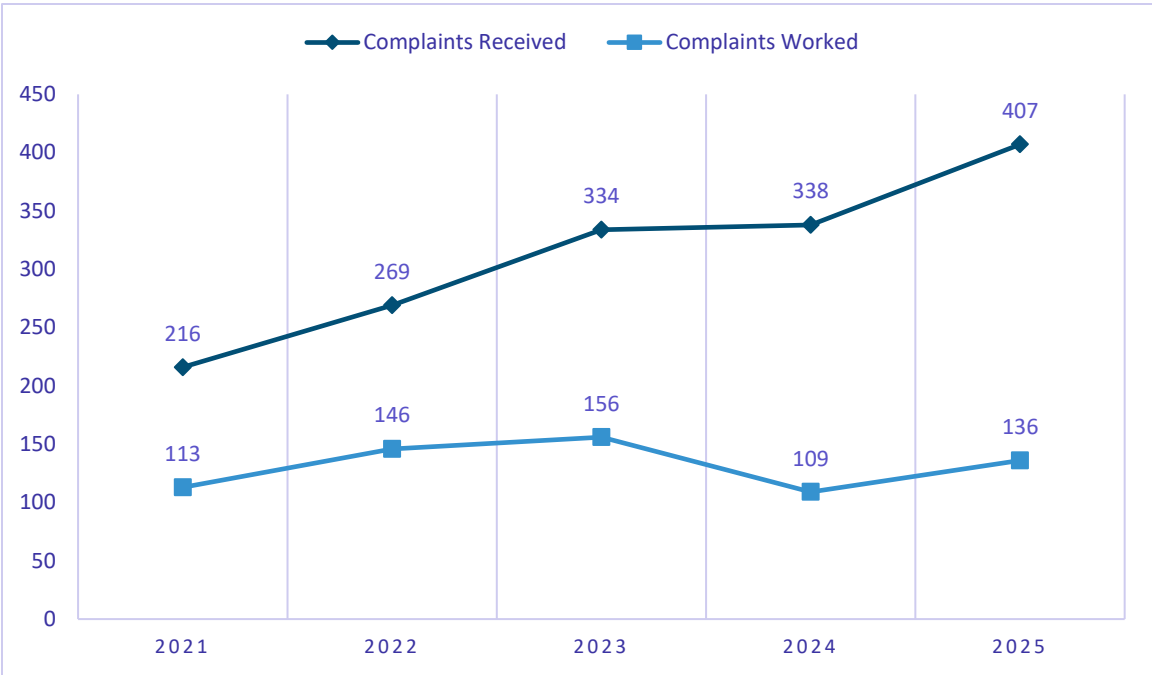
1. The total number of complaints received over the past five years compared to the number of complaints that were fully investigated by the Internal Affairs Unit (“worked”)
2. Complaint findings by disposition over the same time period
3. Five-year averages by finding

Evaluating these trends offers insight into investigative capacity, consistency in complaint outcomes, and broader patterns that may inform policy, training, and oversight efforts. Note that these numbers do not include those complaints that were handled by mediation or conciliation.



Historical Comparison & Five-Year Trends

COMPLAINTS RECEIVED BY OCC / COMPLAINTS WORKED BY IAU



	Total Complaints Received	Complaints Worked (Sent to IAU)	Percentage of Complaints Worked
2021	216	113	52.31%
2022	269	146	54.28%
2023	334	156	46.71%
2024	338	109	32.25%
2025	407	136	33.42%
Average	313	132	43.79%

ANALYSIS: FIVE-YEAR COMPLAINT INVESTIGATION

Over the five-year period from 2021 through 2025, a total of 1,564 complaints were received, of which 660 were sent to the Internal Affairs Unit for investigation, resulting in an overall investigation rate of 43.79%. This reflects a year-to-year variation in complaint volume.

A review of annual percentages shows a notable downward trend over time. As noted in the previous charts, 2021 and 2022 saw more than half of the complaints received forwarded to Internal Affairs for investigation. This was followed by a moderate decline in 2023 and a more pronounced decrease in 2024 and 2025. Part of this can be attributed to the pandemic, where more complaints were forwarded for investigation due to changes in IAU's process (taking statements via telephone vs. in person) and the inability of OCC to bring people together for mediations.

This pattern suggests a shift in handling complaints through investigation relative to complaint volume. While total complaints received has increased steadily across five years (from 216 to 407), the proportion of complaints receiving full investigations declined in the latter years. This may indicate:

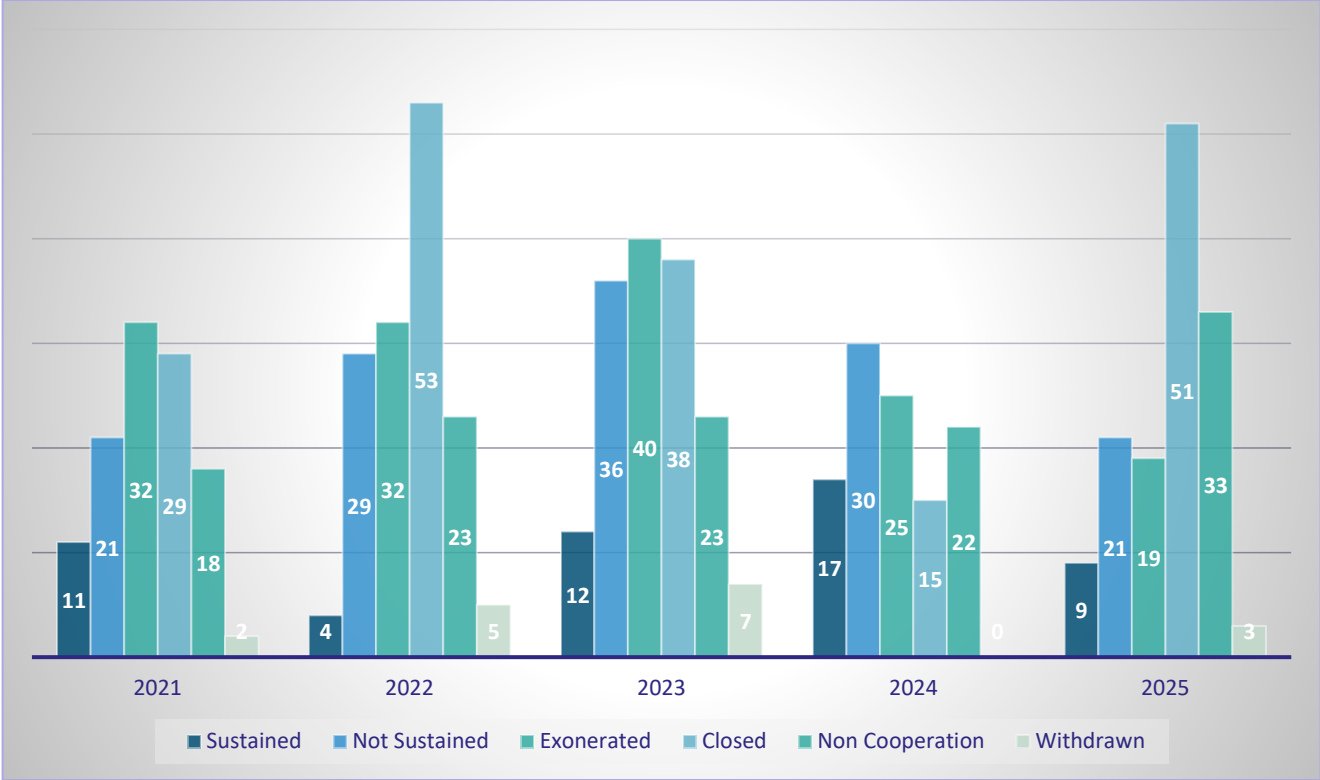
- Process efficiencies resulting in alternative resolutions,
- Increased complaint intake without a proportional increase in investigative capacity,
- Changes in screening criteria or investigative thresholds, or
- Focus on community outreach and education in the complaint process and alternative methods of handling complaints

The divergence between rising complaint volume and declining investigation percentage warrants continued examination to determine whether the trend reflects operational capacity, policy changes, evolving complaint characteristics, community outreach and education, or likely, a combination of all these factors.

Overall, the data reflects both growth in complaint activity and a corresponding reduction in the proportion of complaint fully investigated with findings rendered in most recent years—a trend that may have implications for workload management, timeliness, and oversight outcomes in the future.

Historical Comparison & Five-Year Trends

COMPLAINTS BY FINDING – COMPLAINTS SENT TO IAU



	Sustained	Not Sustained	Exonerated	Closed	Withdrawn	Non-Cooperation
2021	11	21	32	29	2	18
2022	4	29	32	53	5	23
2023	12	36	40	38	7	23
2024	17	30	25	15	0	22
2025	9	21	19	51	3	33

Historical Comparison & Five-Year Trends

COMPLAINTS BY FINDING – 2021 THROUGH 2025

Disposition	Average
Sustained (53 complaints in 5-year period)	8.03%
Not Sustained (137 in 5-year period)	20.76%
Exonerated (148 complaints in 5-year period)	22.42%
Closed (186 complaints in 5-year period)	28.18%
Withdrawn (17 complaints in 5-year period)	2.58%
Non-Cooperation (119 complaints in 5-year period)	18.03%

ANALYSIS: FINDINGS TRENDS AND DISPOSITION PATTERNS

A review of the complaint data from 2021 through 2025 reflects fluctuations in both investigative outcomes and disposition patterns. During this period, 660 total findings were issued. Merit-based determinations (Sustained, Not Sustained, and Exonerated) collectively accounted for 51.2% of all findings while administrative resolutions (Closed, Withdrawn, and Non-Cooperation) comprised 48.8% of findings.

Closed cases represented the single largest disposition category over the five-year period at 28.2%, indicating that more than one-quarter of complaints were resolved administratively rather than through a merit-based finding. Non-Cooperation findings accounted for 18% of dispositions, demonstrating that complainant participation continues to significantly influence case outcomes.

Sustained findings averaged 8% over the five-year span. While Sustained rates fluctuated year-to-year—reaching a high in 2024 and a low in 2022—no consistent upward or downward trend was observed across the full review period. Similarly, Not Sustained (20.8%) and Exonerated (22.4%) findings remained relatively stable overall, though individual years reflected operational variations.

Notably, 2022 and 2025 reflected elevated administrative closures, while 2024 demonstrated a higher proportion of merit-based determination. These shifts suggest potential influences related to case mix, complainant investment in the process, procedural practices, and evidentiary development.

Overall, the data does not indicate a linear trend but rather a year-specific variation in outcomes. Continued monitoring of sustained rates and administrative dispositions will assist in identifying whether recent fluctuations represent short-term variability or emerging patterns.

Enabling Legislation



Enabling Legislation: Missouri State Statutes

MISSOURI STATE STATUTES, CHAPTER 84, §84.430

Board of Police—personnel disciplinary cases—decrease of force—witnesses, summons and administration of oaths (Kansas City).

- 1. The board shall hear all complaints or charges filed against any member of the police department.** All complaints or charges filed by persons other than the commissioners or police officers shall be verified by the oath of the person filing such complaints or charges. The board may at any time order the discharge of a specified number of police officers for the reason that in the opinion of the board, the police force is larger than the interests of the public demand or that there is insufficient money to pay the expenses of maintaining the police force as then organized; and in such cases it shall not be necessary to file any complaint or charges or to permit a hearing by the board of the policemen or the police officers thus removed shall, if they so desire, be reappointed to fill such vacancies in the order in which such policemen or police officers were removed.
- 2. Any member of the board shall have power to summon and compel the attendance of witnesses before the board and the production of books and papers before them whenever it may be necessary for the more effective discharge of the board's duties and responsibilities. Any member of the board or the secretary of the board shall have the power to administer oaths or affirmations to any person appearing or called before said board.**

Enabling Legislation: Missouri State Statutes

MISSOURI STATE STATUTES, CHAPTER 590, §590.502, 2, (11-14)

(11) The law enforcement agency conducting the investigation shall have ninety days from receipt of a citizen complaint to complete such investigation. The agency shall determine the disposition of the complaint and render a disciplinary decision, if any, within ninety days. The agency may, for good cause, petition the administrating authority overseeing the administration of discipline for an extension of time to complete the investigation. If the administering authority finds the agency has shown good cause for the granting of an extension time to complete the investigation, the administering authority shall grant an extension of up to 60 days. The agency is limited to two extensions per investigation; except that, if there is an ongoing criminal investigation there shall be no limitation on the amount of sixty-day extensions. For good cause shown, the internal investigation may be tolled until the conclusion of a concurrent criminal investigation arising out of the same alleged conduct. Absent consent from the officer being investigated, the administering authority overseeing the administration of discipline shall set the matter for hearing and shall provide notice of the hearing to the law enforcement officer under investigation. The officer shall have the right to attend the hearing and to present evidence and arguments against extension;

(12) Within five days of the conclusion of the administrative investigation, the investigator shall inform the officer, in writing, of the investigative findings and any recommendation for further action, including discipline;

(13) A complete record of the administrative investigation shall be kept by the law enforcement agency conducting such investigation. Upon completion of the investigation, a copy of the entire record, including, but not limited to, audio, video, and transcribed statements, shall be provided to the officer or the officer's representative within five business days of the officer's written request. The agency may request a protective order to redact all personal identifying witness information; and

(14) All records compiled as a result of any investigation subject to the provisions of this section shall be held confidential and shall not be subject to disclosure under chapter 610, except by lawful subpoena or court order, by release approved by the officer, or as provided in section 590.70.

2025 Complaints Received

The following pages contain information regarding each complaint filed with the Office of Community Complaints in 2025.



Date Filed	Allegations	Finding	Sub-Finding	Complaint Close Date
1/1/2025	Complainant states since 1985 there has been a breach of contract and dereliction of officers' duties of law enforcement, firemen, and city and state agencies.	Closed	Closed	1/10/2025
1/1/2025	Complainants state the officer was very disrespectful and appeared angry when he was asked questions about the stop.	Resolved Without Investigation	Conciliation - Successful	1/14/2025
1/2/2025	Complainant states the detective or sergeant is not following through with an obvious case of abuse and murder.	Resolved Without Investigation	Conciliation - Unsuccessful	1/23/2025
1/2/2025	Complainants state they were mistakenly stopped with officers having their guns drawn and subsequently detained and frisked.	Closed	No Violation of Policy/Procedure	2/25/2025
1/3/2025	Complainant states the officer's behavior was both unacceptable and unprofessional during the traffic stop.	Resolved Without Investigation	Conciliation - Successful	1/13/2025
1/4/2025	Complainant states an officer is stalking and harassing her.	Non Cooperation	Closed	1/10/2025
1/9/2025	Complainants state one of the complainants was unarmed but had assault weapons drawn on her. In addition, when the complainant was in jail, she was made to undress in front of policemen.	Closed	No Violation of Policy/Procedure	2/25/2025
1/13/2025	Complainant states based on the comments the sergeant made and the different stories she has been told, she feels the detective/homicide unit does not care about her son's homicide because it occurred in a homeless camp.	Resolved Without Investigation	Conciliation - Successful	3/13/2025
1/13/2025	Complainant states one of the officers yelled, screamed, and cussed at her, racially discriminated against her, and would not listen to her side of the story.	Non Cooperation	Closed	3/11/2025
1/13/2025	Complainant states unknown members of the US Dept. of Health and Human Services, the Police Department, DOJ, and Jackson County Sheriff's Office are harassing and stalking him and tapping his phone.	Closed	Outside Jurisdiction	1/14/2025
1/15/2025	Complainant states multiple law enforcement agencies continue to gang stalk, target and harass him. He believes he has been black listed from places because of his dog.	Closed	Outside Jurisdiction	1/16/2025
1/15/2025	Complainants state the officer did not issue a ticket to the other driver even though he admitted he was at fault to the complainants and the officer. In addition, one of the complainants requested to have the officer and his sergeant to contact him and neither member did.	Closed	Closed	2/26/2025
1/15/2025	Complainant states the call taker would not listen and asked stupid questions.	Closed	No Violation of Policy/Procedure	1/31/2025
1/16/2025	Complainants state the police department is complicit in an ongoing scam with the Kansas City False Alarm Reduction Program and CryWolf Services.	Closed	Outside Jurisdiction	1/16/2025
1/17/2025	Complainant states the officer was extremely hostile during their entire interaction. In addition, he took the license plate off her car because it was expired; however, he damaged the car in the process.	Closed	No Violation of Policy/Procedure	2/7/2025
1/20/2025	Complainant states the officer's vehicle was swerving while flashing lights and blocking other vehicles from passing without discernible cause.	Closed	Closed	1/22/2025
1/21/2025	Complainants states the Kansas City Police Department continually harasses her when she leaves her home; 24 hours a day, 7 days a week.	Closed	Closed	1/23/2025
1/21/2025	Complainant states he was wrongly arrested and assaulted by the police.	Closed	Past 180 Day Filing	1/21/2025
1/23/2025	Complainant states the officer watched her while she was at the gas station and then followed her home. Then the officer drove past her home three times,	Non Cooperation	Closed	2/6/2025

	parked in a lot near her home, and finally left when she came out onto her balcony.			
1/25/2025	Complainant states the officers threatened to break out the driver's side window of her car and they popped the rear tires of her car for no reason.	Resolved Without Investigation	Conciliation - Unsuccessful	2/3/2025
1/27/2025	Complainant states the officer and his father attacked him at his place of work.	Closed	Closed	1/28/2025
1/28/2025	Complainant states she fell asleep in her car parked in front of her home. Apparently, her neighbors called 9-1-1 out of concern for her. The police arrived, got her out of her car, said she was resisting and handcuffed her.	Exonerated	Closed	3/31/2025
1/28/2025	Complainants state the landlord of an apartment building does not properly maintain the property.	Closed	Outside Jurisdiction	1/28/2025
1/30/2025	Complainant states he lives near the Police Academy which is always conducting driver's training utilizing sirens non-stop.	Resolved Without Investigation	Conciliation - Noncooperative	2/28/2025
1/30/2025	Complainant states officers pulled him out of his apartment and illegally restrained him without probable cause.	Closed	No Violation of Policy/Procedure	2/26/2025
1/30/2025	Complainant states that officers respond to her home regarding her neighbor stalking and harassing her, but refuse to take action despite her having video and photo evidence.	Resolved Without Investigation	Conciliation - Successful	2/7/2025
1/31/2025	Complainant states while he was in the detention unit, the officers slammed him, pulled his hair, bent his wrist back with the cuffs on, put their knee on his head, and stepped on his ankles while they were in shackles. One of the officers told him he would break his teeth out. In addition, he was placed in a cell that had urine on the floor from the previous person.	Sustained	Closed	6/27/2025
1/31/2025	Complainant states multiple law enforcement agencies continue to gang stalk, target and harass him. He believes a trucking company black-balled him and his family are part of the hate crimes against him.	Closed	Outside Jurisdiction	2/3/2025
2/1/2025	She states the officer did not handle her issue with the law in mind, but handled it according to the officer's personal opinion.	Resolved Without Investigation	Conciliation - Successful	2/27/2025
2/1/2025	Complainant states she was put in a cell with a person that was vomiting on the floor. In addition, for breakfast she was given expired chips and no cups for water; she was told to use the chip bag as a cup.	Resolved Without Investigation	Conciliation - Successful	2/20/2025
2/3/2025	Complainant states she feels the officer did not follow procedure when he was processing her for a DUI. In addition, after she was released and was finally able to go through her property, two (2) \$100 bills were missing.	Exonerated	Closed	4/4/2025
2/4/2025	Complainant states an officer is following her around. Sometimes she will see him with his friend, who has also been stalking and harassing her.	Non Cooperation	Closed	3/11/2025
2/4/2025	Complainant states he called 9-1-1 several times and no police showed up. On the third time he called 9-1-1, the call taker was incoherent.	Non Cooperation	Closed	2/7/2025
2/4/2025	Complainant states the manner in which the officer was conducting enforcement around the school was harassing the parents who were trying to drop off their children.	Resolved Without Investigation	Conciliation - Noncooperative	2/20/2025
2/6/2025	Officers refused to enter an apartment building regarding prowlers.	Resolved Without Investigation	Conciliation - Noncooperative	3/12/2025
2/6/2025	Complainant states the officer acted in a manner that lacked professionalism and interpersonal courtesy.	Exonerated	Closed	4/28/2025
2/6/2025	Officers refused to enter an apartment building regarding prowlers.	Resolved Without Investigation	Conciliation - Successful	3/12/2025

2/6/2025	Complainant states her neighbor has a truck that is really loud and interrupts her and her child while they try to sleep.	Closed	Outside Jurisdiction	2/7/2025
2/8/2025	Complainant states officers refused to enter a condominium building with prowlers inside.	Resolved Without Investigation	Conciliation - Noncooperative	3/12/2025
2/10/2025	Complainant states he was treated rudely by an officer and sergeant while attempting to ask questions about a situation involving a friend.	Resolved Without Investigation	Conciliation - Successful	3/26/2025
2/10/2025	Complainant states he is being followed by the police helicopter and stared at by officers.	Closed	No Violation of Policy/Procedure	2/14/2025
2/12/2025	Complainant states officers mishandled an accident report and ticketed her erroneously.	Closed	Past 180 Day Filing	2/13/2025
2/13/2025	Complainant states he is being targeted, gang stalked, gaslit, and harassed by unknown parties.	Closed	Outside Jurisdiction	2/14/2025
2/14/2025	Complainant alleges he was hog tied and left for over 6 hours in Detention, suffering a fractured wrist.	Closed	No Violation of Policy/Procedure	3/28/2025
2/14/2025	Complainants state the officers made entry into their residence after the officers were denied entry and were told everything was okay.	Non Cooperation	Closed	3/14/2025
2/15/2025	Complainant states her boyfriend was driving her car while she was in it; however, the officer issued the ticket for the fake temporary tag to her boyfriend instead of her.	Withdrawn	Closed	2/27/2025
2/17/2025	Complainants state the officers would not release their relative's vehicle to them even though they were a licensed driver. In addition, they would not let them retrieve any of their property from the vehicle.	Resolved Without Investigation	Conciliation - Successful	2/27/2025
2/19/2025	Complainant not only has a complaint about Vernon County Detention, she also has a complaint regarding the KCPD detention process when sending detainees to Vernon County Detention.	Resolved Without Investigation	Conciliation - Noncooperative	4/2/2025
2/20/2025	Complainant states the officer was driving under the speed limit in the left lane and brake checked her three times. When she tried to pass, the vehicle would speed up; making a dangerous situation.	Resolved Without Investigation	Conciliation - Successful	3/6/2025
2/20/2025	Complainants state the officer continues to abuse his powers and harass a tow company and its employees.	Not Sustained	Closed	4/15/2025
2/20/2025	Complainant alleges he is the subject of gang stalking, targeting, and harassment from white supremacists.	Closed	Outside Jurisdiction	2/20/2025
2/21/2025	Complainant states the officers were hostile to her even though she called the police regarding her husband's abusive behavior. They offered her no resources or assistance, only telling her she needed to go to a shelter. The officers made her wait outside in the freezing weather while they laughed and joked with her husband inside her home.	Not Sustained	Closed	5/13/2025
2/23/2025	Complainant states the officer did not show any compassion during their encounter.	Resolved Without Investigation	Conciliation - Successful	2/27/2025
2/25/2025	Complainant states the officers pushed his face into the wall and used excessive force on him.	Not Sustained	Closed	5/22/2025
2/25/2025	Complainants states she was attacked while she was in handcuffs by three members in the jail.	Non Cooperation	Closed	3/19/2025
2/25/2025	Complainant alleges he is being hunted and the subject of gang stalking, targeting, gaslighting and harassment from white supremacists.	Closed	Outside Jurisdiction	2/27/2025
2/26/2025	Complainants state the officer did not issue a ticket to the other driver even though he admitted he was at fault to the complainants and the officer. They believed the other driver was under the influence. In addition, one of the complainants requested to have the officer and his sergeant to contact him and neither member did.	Not Sustained	Closed	5/7/2025
2/27/2025	Complainant states she spoke to a member regarding her stolen auto and the member was rude and insisted	Resolved Without Investigation	Conciliation - Successful	4/2/2025

	that the complainant had already spoken to someone the night before.			
2/28/2025	Complainant believes multiple prosecuting attorneys and political powers are fabricating evidence against him. Multiple law enforcement agencies and white supremacists are plotting to cover up this misconduct.	Closed	Outside Jurisdiction	2/28/2025
3/1/2025	Complainant states she is getting cited for parking/vehicle violations and no one else in her neighborhood is being cited for the same violations.	Non Cooperation	Closed	3/7/2025
3/2/2025	Complainant states the officer rudely informed her about her daughter being in the hospital after her boyfriend beat her up.	Resolved Without Investigation	Conciliation - Successful	3/13/2025
3/6/2025	Complainant states the sheriff deputy used excess force on her, breaking her finger. She attempted to file a grievance with the county jail/sheriff and was denied.	Closed	Outside Jurisdiction	3/6/2025
3/6/2025	Complainant wants to report illegal drug activity.	Closed	Outside Jurisdiction	3/7/2025
3/7/2025	Complainants state the bus driver would not allow them to ride the bus with their registered service animal.	Closed	Outside Jurisdiction	3/10/2025
3/7/2025	Complainants states officers and detectives stormed his home, damaging his property.	Closed	Outside Jurisdiction	3/12/2025
3/7/2025	Complainant states the officer provided her the wrong complaint number for the Missing Person report she filed, misspelled the missing person's name and provided her with incorrect information about the missing person.	Resolved Without Investigation	Conciliation - Successful	3/26/2025
3/8/2025	Complainant states the officer cursed and yelled at her to leave the scene of an accident she witnessed. He also yelled and cursed at her husband when she was leaving with him.	Non Cooperation	Closed	4/1/2025
3/9/2025	One complainant states the officer provided her with incorrect information about where her son was being taken. The other complainant states the officer told him he needed to stop acting like a child and to grow up.	Resolved Without Investigation	Conciliation - Successful	4/8/2025
3/10/2025	Complainant states the officer was quite hostile, violently handcuffed him and was pompous in his response.	Closed	No Violation of Policy/Procedure	4/4/2025
3/10/2025	Complainant states he saw police cars in the same area he was and believes he is being targeted by KCPD.	Closed	No Violation of Policy/Procedure	3/11/2025
3/10/2025	Complainant states he saw police cars in the same area he was and believes he is being targeted by KCPD.	Closed	No Violation of Policy/Procedure	3/11/2025
3/12/2025	Complainant states her accident report was incorrect; the statements the officer said she told him were incorrect, there were no witnesses interviewed, the wrong vehicle was identified as being towed, and even the date was wrong. She has called and requested to speak with the officer; however, he has not returned her calls.	Resolved Without Investigation	Conciliation - Successful	5/6/2025
3/12/2025	Complainant states that even though he complied with the officer, the officer choked him, bending and cracking his neck. The officer continued to choke him even though he told him he could not breathe.	Exonerated	Closed	5/27/2025
3/14/2025	Complainant states the officer was unprofessional, unethical, disrespectful and failed to investigate thoroughly.	Non Cooperation	Closed	4/18/2025
3/14/2025	Complainant states police and military women are bad drivers.	Non Cooperation	Closed	3/20/2025
3/14/2025	Complainant states the officers were unprofessional, disrespectful, and denied him the opportunity to make a complaint.	Not Sustained	Closed	5/7/2025
3/14/2025	Complainant believes the elite oligarchy is working with corrupt government and public officials to manufacture and fabricate evidence against him.	Closed	Outside Jurisdiction	3/14/2025

3/14/2025	Complainants state the officer has displayed questionable conduct during the divorce and child custody proceedings with their daughter.	Closed	Outside Jurisdiction	3/20/2025
3/16/2025	Complainant states he was taken out of his home and falsely accused of crimes and criminal acts.	Closed	Past 180 Day Filing	3/17/2025
3/17/2025	Complainant states the officer displayed inexcusable behavior while directing traffic.	Closed	Anonymous Complaint	3/19/2025
3/17/2025	Complainant states he was inappropriately searched several different times by several different department members.	Closed	No Violation of Policy/Procedure	5/12/2025
3/18/2025	Complainant states the detective suspended her case and will not call her back.	Resolved Without Investigation	Conciliation - Successful	4/30/2025
3/19/2025	Complainant states an officer, who is working with an air force recruiter, is stalking and harassing her.	Closed	No Violation of Policy/Procedure	4/10/2025
3/19/2025	Complainant believes multiple police agencies or third parties are setting booby traps that appear as accidents.	Closed	Outside Jurisdiction	3/21/2025
3/25/2025	Complainant states an officer told him to clean up his house or he would tow his cars.	Closed	Other	3/25/2025
3/26/2025	Complainant states her entire encounter with the officer was unsettling. He threatened to take her to jail before she told him her name and she was genuinely confused as to why he was so angry and red.	Resolved Without Investigation	Conciliation - Successful	4/30/2025
3/28/2025	Complainant states she was disrespected and disregarded by the officers she called to handle a situation.	Non Cooperation	Closed	4/28/2025
3/31/2025	Complainant states she called police after having an unpleasant encounter with security officers. Upon arrival, the officers told her not to call them back and whether she had heard of abusing the 9-1-1 system.			
4/2/2025	Complainant states the off-duty officer interjected in a HOA meeting when he should not have. The officer was there to provide security and not to provide his opinion about matters outside of providing the security for the meeting.	Resolved Without Investigation	Conciliation - Successful	4/22/2025
4/2/2025	Complainant states when he informed an officer he would be subpoenaed for a court case, the officer was "spoiling" for an argument. He adds the officer needs to butt out of the "shenanigans" of the HOA and focus on his contracted job requirements of his off-duty employment.	Resolved Without Investigation	Conciliation - Successful	4/22/2025
4/3/2025	Complainant states the arresting officer took his keys but he never got them back.	Sustained	Closed	8/22/2025
4/7/2025	Complainants state officers are not taking violations of restraining orders seriously and will not take police reports to document possible violations.	Resolved Without Investigation	Conciliation - Successful	4/17/2025
4/7/2025	Complainant states the officer did not do his job and kept threatening her. He did not give her a report number and the report does not reflect what happened.	Resolved Without Investigation	Conciliation - Unsuccessful	5/16/2025
4/9/2025	Complainant states she asked the member to investigate an allegation of harassment on the part of a security company and this member has stopped communicating with her about the investigation into her allegation.	Resolved Without Investigation	Conciliation - Unsuccessful	6/10/2025
4/9/2025	The complainants state the officer pushed one of the complainants onto the wall and then tried to pick him up to slam him. The officer ended up throwing him to the ground, laid on top of him and cuffed him. In addition, when they went to the station to file a complaint, the officer at the station would not help them.	Non Cooperation	Closed	5/7/2025
4/10/2025	Complainant states the officer slammed him into the hood of the police car and placed the handcuffs on him extremely tight cutting off his circulation.	Non Cooperation	Closed	5/7/2025

4/10/2025	Complainant states the security guard placed the handcuffs on him extremely tight cutting off his circulation and causing a ring around his wrist.	Closed	Outside Jurisdiction	4/10/2025
4/11/2025	The complainant believes there is an ongoing conspiracy against him by the Division Commander and officers regarding an organization next door to his home. The organization seems to get preferential treatment and one of the officers is on the board of the organization.	Closed	Other	6/24/2025
4/13/2025	Complainant states the officer who wrote him a ticket was so angry, he was visibly shaking. The officer threatened him and he believes the officer was unstable and a lawsuit waiting to happen.	Not Sustained	Closed	6/12/2025
4/13/2025	Complainant states the officer drove his motorcycle through runners of a race causing a dangerous situation.	Resolved Without Investigation	Conciliation - Noncooperative	4/30/2025
4/15/2025	Complainant states her vehicle should not have been towed.	Non Cooperation	Closed	5/5/2025
4/16/2025	Complainant states it took roughly 5 to 7 minutes before her 9-1-1 call for a medical emergency was answered. This is unacceptable and she wants to know what is being done to rectify this problem.	Resolved Without Investigation	Conciliation - Successful	4/22/2025
4/17/2025	Complainant states the officer was unnecessarily tailgating several cars.	Resolved Without Investigation	Conciliation - Successful	4/30/2025
4/17/2025	Complainant believes the police car and helicopter he saw were there to stalk him and create a negative response.	Closed	No Violation of Policy/Procedure	4/23/2025
4/17/2025	Complainant states the officers had no reason to stop him, he was just standing waiting on the bus.	Closed	No Violation of Policy/Procedure	5/5/2025
4/17/2025	Complainant states the neighbors' dog barks non-stop.	Closed	Outside Jurisdiction	4/18/2025
4/22/2025	Complainant is requesting an affidavit for the DMV to reinstate her driver's license since the court dismissed her tickets.	Closed	Outside Jurisdiction	4/25/2025
4/22/2025	Complainant states she attempted to file a report via the telephone. The sergeant interrupted her repeatedly and when she pointed this out, he became defensive and told her he was terminating the call just before hanging up on her.	Resolved Without Investigation	Conciliation - Noncooperative	6/4/2025
4/22/2025	Complainants state an officer came to their home and asked one of them to step outside. When he refused, the officer forced his way into the home.	Non Cooperation	Closed	5/7/2025
4/23/2025	Complainant states his former apartment violated his lease and lists other discernable information.	Closed	Outside Jurisdiction	4/25/2025
4/24/2025	Complainant states she felt the SRO at Meadowbrook Elementary School harassed her.	Closed	Outside Jurisdiction	4/25/2025
4/24/2025	Complainant states the Ray County and Warrensburg police department is killing people, replacing them with digital artificial clones, stealing their money and wiring it to their accounts.	Closed	Outside Jurisdiction	4/28/2025
4/24/2025	Complainant states the officer told him he could not video tape the computer screen in the police car. He further stated he told the sergeant if the officer apologized to him, he would not file a complaint.	Closed	Past 180 Day Filing	4/30/2025
4/24/2025	Complainant states she was held hostage and then there was an attempt to kill her. The officers told her both parties would be arrested. She told them she was willing to go to jail, but the officers did nothing.	Closed	No Violation of Policy/Procedure	5/28/2025
4/27/2025	Complainants state one of them sustained injuries from the excessive force used by the officers that arrested him and was denied medical treatment. In addition, one of the officers squeezed, constricted and twisted the other complainant's arm causing a sprained wrist.	Exonerated	Closed	7/2/2025

4/28/2025	Complainants state they have had their vehicles towed and ticketed and believe this is being done to harass and intimidate them.	Resolved Without Investigation	Conciliation - Noncooperative	5/29/2025
4/28/2025	Complainant states he was falsely arrested and the officer falsely testified in court.	Closed	Outside Jurisdiction	4/28/2025
4/29/2025	Complainants state their neighbor consistently slams their door every day. After they asked them to be more mindful about this, they are now purposely slamming their door even harder; thus, they feel unsafe.	Closed	Outside Jurisdiction	4/30/2025
4/29/2025	Complainants state the Parking Officers told them they had 48 hours to move their trucks; however, a few hours later, they came back and towed the trucks.	Resolved Without Investigation	Conciliation - Successful	5/29/2025
4/29/2025	Complainant states the officers that were dispatched on his call for service were very unhelpful and did not do their jobs.	Non Cooperation	Closed	6/2/2025
5/3/2025	Complainant says she asked the officer why her home and family are continually singled out and he replied "Because we can." She feels several officers are continually harassing them.	Non Cooperation	Closed	6/11/2025
5/3/2025	Complainant states her property was in the trunk of a car that was towed; however, the detective has not called her back so she can retrieve her property from the tow lot.	Resolved Without Investigation	Conciliation - Unsuccessful	5/29/2025
5/5/2025	Complainant states the officer was rude and aggressive towards her while threatening to tow her car and arrest her after she arrived to the scene of an accident that her son had been involved in.	Not Sustained	Closed	6/30/2025
5/6/2025	Complainant states she called 911 because she believed she had been poisoned. Two officers responded instead of EMS and they failed to have EMS respond as she requested.	Closed	No Violation of Policy/Procedure	5/28/2025
5/7/2025	Complainant feels the officer had a dangerously short fuse as his demeanor changed when he questioned his authority.	Resolved Without Investigation	Conciliation - Noncooperative	6/24/2025
5/10/2025	Complainant states the officers, the social workers and members of Family Court are giving her different answers regarding what can be done about her daughter.	Resolved Without Investigation	Conciliation - Noncooperative	7/15/2025
5/10/2025	Complainant is looking for his missing property.	Non Cooperation	Closed	5/15/2025
5/10/2025	Complainant states the officer(s) will not conduct a proper investigation, file a report or return calls due to the fact the crimes involved persons who are related to a KCPD Sergeant.	Sustained	Closed	11/25/2025
5/12/2025	Complainants state the officer did nothing regarding an animal being abused.	Non Cooperation	Closed	6/11/2025
5/12/2025	Complainants states an employee of Barton County, MO assaulted an individual.	Closed	Past 180 Day Filing	5/15/2025
5/13/2025	Complaint form was illegible and it was submitted with a letter requesting her ban from the KCATA be lifted.	Non Cooperation	Closed	5/15/2025
5/13/2025	Complainant states the officers did not follow procedure and correctly measure the distance of his vehicle from the curb before towing his vehicle, which was the second one towed for the same violation in one day.	Exonerated	Closed	7/11/2025
5/14/2025	Complainant says he was not homicidal nor did he want to hurt anyone.	Closed	Past 180 Day Filing	5/19/2025
5/15/2025	Complainant states the officer forcibly threw him to the ground.	Exonerated	Closed	7/31/2025
5/19/2025	Complainants believe that one of the complaints was profiled, detained and handcuffed for no reason.	Non Cooperation	Closed	6/24/2025
5/19/2025	Complainant filed the same complaint she previous filed that was closed because there were no policy/procedure violations found.	Closed	No Violation of Policy/Procedure	5/29/2025

5/19/2025	Complainant states while passing an officer conducting traffic control, the officer threw a high kick as though he wanted to knock him off his sport bike.	Resolved Without Investigation	Conciliation - Successful	6/10/2025
5/19/2025	Complainant states her hit and run accident case "was not assigned due to lack of leads" even though there was a video available that showed the license plate of the suspect vehicle. She feels no one went to view the video and they did not do their job.	Resolved Without Investigation	Conciliation - Successful	5/29/2025
5/19/2025	Complainant insists the officer duplicates tickets and he was the recipient of one.	Resolved Without Investigation	Conciliation - Successful	5/29/2025
5/20/2025	Complainant states the officers took too long to respond to her call. When they arrived, they did not arrest the suspect of her assault.	Resolved Without Investigation	Conciliation - Successful	5/29/2025
5/21/2025	Complainant believes the officer lied and did not file charges when she said she wanted to prosecute someone.	Closed	No Violation of Policy/Procedure	5/29/2025
5/22/2025	Complainant states there has been inaction and no communication regarding her case for the past two years.	Resolved Without Investigation	Conciliation - Successful	6/10/2025
5/22/2025	The co-complainant was placed on hold for about 3 minutes when she called 9-1-1 due to her 10 year old son being in anaphylaxis.	Non Cooperation	Closed	6/3/2025
5/23/2025	Complainant states the officer had his car towed without allowing him time to have someone else tow it.	Non Cooperation	Closed	6/3/2025
5/24/2025	Complainant states her case was marked suspended "no evidence" and was not forwarded to a detective.	Resolved Without Investigation	Conciliation - Successful	6/27/2025
5/25/2025	Complainants state KCPD appeared to support the group called Patriot Front by allowing them to protest, the appearance of escorting them, and no arrests being made by the way the participants were being transported in the back of U-Haul trucks.	Closed	Closed	5/29/2025
5/25/2025	Complainant states an officer from the Peculiar Police Department violated his due process.	Closed	Outside Jurisdiction	5/29/2025
5/30/2025	Complainants state the officer did not know the definition of the city ordinance he was trying to enforce and tried to convince the complaints otherwise.	Resolved Without Investigation	Mediation - Noncooperative	8/15/2025
6/1/2025	Complainant states the detectives were negligent and had dismissive conduct regarding their investigation into the vehicular accident death of her daughter.	Resolved Without Investigation	Conciliation - Noncooperative	6/10/2025
6/1/2025	One complainant states the officers grabbed her neck, yanked her out of her truck, while cutting her seatbelt off, dragged her to the ground and then one of them place their knee on her arm. While putting her into the police van, they slammed her face against the van wall. They also threatened to take both her daughter and son to jail if they did not stop recording the incident.	Exonerated	Closed	8/22/2025
6/2/2025	Complainant states he does not believe the officer followed policy when dealing with his accident; or if he did, the policy needs to be changed.	Resolved Without Investigation	Conciliation - Successful	6/24/2025
6/3/2025	Complainant states no one has followed up on the crimes she reported via the online reporting system.	Resolved Without Investigation	Conciliation - Noncooperative	6/10/2025
6/3/2025	Complainant states the officer took her taser and did not return it.	Closed	Closed	6/4/2025
6/3/2025	Complainant states the officers took her to jail even though she called 911 because someone stole her wallet. She also says the officers were rude.	Non Cooperation	Closed	6/27/2025
6/3/2025	Complainant states he has encountered an officer a couple of times that was conducting traffic control who was unprofessional, threatened to punch him and used profanity.	Not Sustained	Closed	7/21/2025
6/3/2025	Complainant states the police will not file assault charges against the person that injured him because it has been three years since it occurred.	Closed	Outside Jurisdiction	6/4/2025

6/4/2025	Complainant states the officers illegally entered his residence and detained him.	Closed	Past 180 Day Filing	6/6/2025
6/5/2025	Complainant states the officer illegally towed his vehicle.	Closed	Outside Jurisdiction	6/9/2025
6/5/2025	Complainant states when a man trespassed on her property and threatened bodily harm and property damage against her and her workers, the officer did not get her side of the story allowing the man to leave without getting his information even though she wanted to press charges.	Resolved Without Investigation	Conciliation - Successful	6/24/2025
6/6/2025	Complainant states he was unjustly/unlawfully detained by an officer and the officer threatened to unlawfully enter his vehicle.	Non Cooperation	Closed	6/13/2025
6/7/2025	The complainants state they requested a supervisor to respond, but the officer questioned them as to why they wanted one and told them they did not need one since there was already 5 officers there.	Closed	No Violation of Policy/Procedure	8/5/2025
6/8/2025	Complainant went to the police station several days and waited several hours to file an assault report, but was not able to.	Non Cooperation	Closed	6/17/2025
6/8/2025	Complainant wants to file a noise complaint.	Closed	Outside Jurisdiction	6/9/2025
6/9/2025	Complainant filed the same complaint she previous filed that was closed because there were no policy/procedure violations found.	Closed	Closed	6/9/2025
6/9/2025	Complainant states no crime was committed and claims the officers arrested him without a 4th amendment warrant.	Closed	No Violation of Policy/Procedure	7/8/2025
6/9/2025	Complainant states the detective has not done their job.	Resolved Without Investigation	Conciliation - Successful	7/15/2025
6/10/2025	Complainants state the officer hit their vehicle with a stop sign, damaging their vehicle.	Not Sustained	Closed	8/6/2025
6/10/2025	Complainant states the captain told him one thing; however, the officers and PCOs are doing another.	Closed	Outside Jurisdiction	6/23/2025
6/11/2025	Complainant alleges excessive force was used against him while trying to show officers where he lived.	Closed	Other	6/16/2025
6/11/2025	Complainants state the officers handcuffed one of the complainants and then choked him, slammed him against the wall and tripped him before letting him go.	Sustained	Closed	11/25/2025
6/11/2025	Complainant states the officers or possibly security officers escalated the situation, were rough, and took her to jail.	Non Cooperation	Closed	6/20/2025
6/11/2025	Complainant states officer is making disparaging remarks about him and threatening to tow his vehicle.	Closed	No Violation of Policy/Procedure	6/30/2025
6/12/2025	Complainant states the mother of his children keeps calling the police for nothing and keeps harassing him.	Closed	No Violation of Policy/Procedure	8/5/2025
6/12/2025	Complainant states officers are not enforcing the loading zone and handicapped parking spots in front of his building, which he had to lobby the city to install for his elderly residents.	Resolved Without Investigation	Conciliation - Successful	6/26/2025
6/12/2025	Complainant states she and her boyfriend were harassed and their car was towed despite not being arrested, causing hardship.	Non Cooperation	Closed	7/31/2025
6/13/2025	Complainant is complaining about a dispute she is having with some women who are threatening her daughter.	Closed	Outside Jurisdiction	6/18/2025
6/15/2025	Complainant states she accidentally drove into a crime scene and an officer kicked her car, causing damage.	Sustained	Closed	11/6/2025
6/16/2025	Complainant states he responded to the station to report damage sustained to his vehicle from an unsecured load and the clerk would not take a report, giving multiple excuses. He then responded to another station where he received service.	Not Sustained	Closed	8/22/2025

6/16/2025	Complainant states the officers made no attempt to contact a potential suspect when the complainant asked them to and told him he could file a police report online.	Resolved Without Investigation	Conciliation - Noncooperative	7/1/2025
6/16/2025	Complainant states unknown members of the DOJ Government, KCKS PD, KCPD, Jackson County Sheriff's Office, and Prosecutors with Jackson and Wyandotte Counties are flying drones over the motel, tapping his phone and putting cameras in his motel room.	Closed	Outside Jurisdiction	6/17/2025
6/17/2025	Complainant states the officer would not take a report when her storage unit had been broken into.	Resolved Without Investigation	Conciliation - Successful	8/7/2025
6/17/2025	Complainant states the overnight detention officers maliciously crushed his head and neck into the ground and placed handcuffs on him causing numbness.	Non Cooperation	Closed	7/17/2025
6/18/2025	Complainant states she learned someone ran her license plate to obtain her information and she was told to file a complaint.	Closed	Closed	6/23/2025
6/19/2025	Complainant states the officers slammed him into the concrete and handcuffed him.	Non Cooperation	Closed	8/1/2025
6/19/2025	Complainant states the ticket issued to him was false because it was dismissed by the court.	Closed	Outside Jurisdiction	6/20/2025
6/20/2025	Complainant states the officer has no idea what the laws are and is a menace to society due to her ignorance of the Constitution.	Non Cooperation	Closed	6/26/2025
6/21/2025	Complainant states the officers were mean, aggressive and sarcastic with their comments to her regarding her ongoing domestic issues with her ex-husband.	Non Cooperation	Closed	8/1/2025
6/21/2025	Complainant states he tried to report a possible crime that was occurring to an officer who was at his location and the officer told him he had to call 9-1-1.	Resolved Without Investigation	Conciliation - Successful	7/17/2025
6/23/2025	Complainant states her neighbors are making narcotics, the odor is making her ill and the officers refuse to do anything about it.	Closed	No Violation of Policy/Procedure	8/6/2025
6/23/2025	Complainant states the officer kicked in his door without authorization damaging his door and injuring his hand and head.	Not Sustained	Closed	9/11/2025
6/23/2025	Complainant states the officer was verbally aggressive, had anger issues and bad attitude when he interacted with her during a traffic stop.	Not Sustained	Closed	8/6/2025
6/23/2025	Complainant states members from the US Department of Health and Human Services, DOJ, Jackson County and Wyandotte Attorney's Offices, Clay, Jackson, and Wyandotte County Sheriff's Offices, NKC PD, KCKPD and KCPD are stalking and harassing him.	Closed	Outside Jurisdiction	6/25/2025
6/24/2025	Complainant states the drill team that practices near her home is too loud and disturbing.	Closed	Outside Jurisdiction	6/25/2025
6/24/2025	Complainant states the Jackson County Sheriff forced him to register as a sex offender.	Closed	Outside Jurisdiction	6/25/2025
6/25/2025	Complainant states officers slammed him on the ground. One officer put his knee on his back while telling him to shut up and another officer put his knee in his upper back/neck area which caused his back to hurt and him to lose feeling in his right leg. He is also missing his glasses and \$20.	Exonerated	Closed	8/25/2025
6/26/2025	Complainant states when she questioned how the officers were treating someone, the officer pepper strayed her and would not provide her with his name or badge number.	Non Cooperation	Closed	7/1/2025
6/27/2025	Complainant makes non-specific comments about officers.	Closed	Closed	7/16/2025
6/28/2025	Complainant states over six officers showed up at her home which she believes was an excessive amount of force shown for the circumstances.	Resolved Without Investigation	Conciliation - Successful	7/16/2025

6/30/2025	Complainant states she just wanted the officer to tell someone to leave her alone, but the officer refused to do it.	Resolved Without Investigation	Conciliation - Successful	7/15/2025
6/30/2025	Complainants state the officers did not do their job right because one of them was charged with simple assault even though they have video of the person running up to them with a trash can.	Closed	Outside Jurisdiction	7/1/2025
7/1/2025	Complainant states neighbors are shining bright lights into her windows, pointing lasers at her cameras, and hacking her WIFI.	Closed	Outside Jurisdiction	7/1/2025
7/1/2025	Complainant states KCPD does not care that her neighbors are shining bright lights into her windows, pointing lasers at her cameras, and hacking her WIFI.	Closed	Closed	7/16/2025
7/7/2025	Complainant states officers came to residence without a warrant, did not read Miranda rights, and pointed a Taser at her.	Withdrawn	Closed	8/1/2025
7/7/2025	Complainant states officers tapped his phone and put a camera in his hotel room.	Closed	Outside Jurisdiction	7/17/2025
7/8/2025	Complainant states several different law enforcement, governmental and medical agencies are tapping his phone, then tying him to a medical bed and making he take medicine.	Closed	Outside Jurisdiction	7/17/2025
7/8/2025	Complainant states the officer had unreasonable aggression toward him, forcibly manipulated his face onto the ground, pointed a taser at him, and tried to slam him in a hot car with no AC.	Not Sustained	Closed	9/19/2025
7/8/2025	Complainant states the officers towed her vehicle even though it was legally parked, told her she had a warrant, handcuffed her and then dropped her off at the hospital. They laughed at her while her car was being towed.	Closed	No Violation of Policy/Procedure	8/8/2025
7/8/2025	Complainant states the officer told her to stop antagonizing the other person, even though the other person was the aggressor.	Resolved Without Investigation	Conciliation - Noncooperative	7/28/2025
7/10/2025	Complainant states she has evidence that people living at her neighbor's house are stealing her electricity and threatening her and the police will not do anything about it.	Resolved Without Investigation	Conciliation - Successful	7/29/2025
7/10/2025	Complainant states he was racially profiled as the police report is incorrect, the other person did not get a ticket and this was done because he is black and the other person was white.	Closed	No Violation of Policy/Procedure	7/23/2025
7/11/2025	Complainant states he is being followed and harassed by the police helicopter.	Closed	No Violation of Policy/Procedure	7/29/2025
7/11/2025	Complainant states the officer told him all his kind have a smart mouth, kicked his bike bending the frame, and told him if he did not get the "fuck" out of there, he was going to arrest him.	Exonerated	Closed	9/11/2025
7/14/2025	Complainant states the member ignored him because of his race.	Exonerated	Closed	9/26/2025
7/15/2025	Complainant states the accident report did not reflect what happened and the officer did not issue the other driver a ticket for an expired driver's license or no insurance.	Resolved Without Investigation	Mediation - Unsuccessful	8/15/2025
7/15/2025	Complainant states officers have been impeding his investigation into the Union Pacific Railroad for their harassment of the black community.	Closed	No Violation of Policy/Procedure	7/17/2025
7/15/2025	Complainants state the officers did not report correct findings in their report and will not amend it.	Closed	No Violation of Policy/Procedure	8/11/2025
7/15/2025	Complainant states the officers erroneously ran his license plate and they would not listen or allow him to provide information/documentation regarding its registration.	Closed	No Violation of Policy/Procedure	8/1/2025

7/17/2025	Complainant states her car keeps getting ticketed even though it is parked in front of her home.	Closed	Outside Jurisdiction	7/18/2025
7/18/2025	Complainant states she does not understand why the officers did what they did, why they did not acknowledge the fact she told them about a gun and why the other person was allowed to remove items from his car without getting searched.	Resolved Without Investigation	Conciliation - Successful	8/19/2025
7/19/2025	Complainant states she is being harassed, and acts of bribery and witness/evidence tampering are being committed by parties not associated with the KCPD.	Closed	Outside Jurisdiction	7/25/2025
7/21/2025	Complainants state the officers told them that the detectives would follow up with them and charges would be filed, but no one has followed up.	Resolved Without Investigation	Conciliation - Successful	8/19/2025
7/24/2025	Complainant states officers unlawfully entered her apartment to arrest her boyfriend.	Non Cooperation	Closed	9/8/2025
7/24/2025	Complainant states the Dept of Health and Human Services, office of Civil Rights, and the DOJ put cameras in the hotel room at the Econo Lodge.	Closed	Outside Jurisdiction	7/25/2025
7/24/2025	States she continues to be cyber bullied and harassed by KCPD officer ("dog walker") and his "gang squad."	Closed	Past 180 Day Filing	8/11/2025
7/25/2025	Complainant states he was forced to take medication and tied to the bed at KU Medical Center by KU police at the direction of the U.S. Dept of health and Human Services and the DOJ	Closed	Outside Jurisdiction	7/25/2025
7/26/2025	Complainant states she attempted to file a police report, but the personnel at the front desk refused to do so and told her she had to leave.	Closed	No Violation of Policy/Procedure	9/5/2025
7/28/2025	Complainant states the officer falsely testified against him in court.	Closed	Outside Jurisdiction	7/29/2025
7/29/2025	Complainant state detective obtained his fingerprints and DNA without his permission.	Closed	No Violation of Policy/Procedure	8/7/2025
7/29/2025	Complainants state the officers did not do their job.	Exonerated	Closed	9/19/2025
7/30/2025	Complainant states officer pulled his weapon on him during a traffic stop and spit on him.	Closed	No Violation of Policy/Procedure	8/27/2025
7/30/2025	Complainants states the City Tow ignored her calls and sold her towed vehicle without her knowledge or notification while she was actively trying to retrieve it.	Closed	Outside Jurisdiction	8/13/2025
8/1/2025	Complainant states he was discriminated against by the officers and was stopped, ticketed and had his vehicle towed because he was black and was driving a Challenger.	Closed	No Violation of Policy/Procedure	9/2/2025
8/4/2025	Complainant states the officer antagonized him the entire time he was trying to buy food at the grocery store. The officer told him, " You just gonna kill me like the rest of them."	Not Sustained	Closed	9/19/2025
8/4/2025	Complainant makes a complaint about the processes regarding DV cases involving both the patrol and investigative processes.	Resolved Without Investigation	Conciliation - Successful	9/9/2025
8/7/2025	Complainant alleges misconduct on the part of the Johnson County (MO) Sheriff's office and the prosecutor's office.	Closed	Outside Jurisdiction	8/8/2025
8/9/2025	Complainant states she wants a new detective assigned to her case because the current one will not return her phone calls, appears to prompt her on yes and no questions to make his job easier and is purposely dragging his feet.	Resolved Without Investigation	Conciliation - Successful	8/25/2025
8/11/2025	Complainant states the officer issued a ticket using his identifiers even though he was not the one being arrested and has never been to KCMO.	Resolved Without Investigation	Conciliation - Successful	8/15/2025
8/11/2025	Complainant states he tried to report a crime but the officer threatened to take him to jail.	Closed	No Violation of Policy/Procedure	8/19/2025

8/12/2025	Complainant states officer did not do his job in regard to a vehicular accident and the other driver did not have a license and valid insurance.	Resolved Without Investigation	Conciliation - Successful	9/19/2025
8/12/2025	Complainant states she wanted reimbursement for the ticket issued to her vehicle and her tow fees.	Closed	Outside Jurisdiction	8/13/2025
8/12/2025	Unable to read complaint or call the complainant.	Closed	Other	8/13/2025
8/13/2025	Complainant states the US DHHS put a camera in her niece's apartment and the Wyandotte County Sheriff's and KCK Police Departments are flying drones over the apartment.	Closed	Outside Jurisdiction	8/15/2025
8/14/2025	Complainant states the parking control officer keeps giving her neighbors warnings regarding their illegally registered vehicles.	Closed	Outside Jurisdiction	8/15/2025
8/14/2025	Complainant states the Police helicopter was stalking and harassing him.	Closed	No Violation of Policy/Procedure	8/15/2025
8/14/2025	Complainant states the officer was smiling and smirking at him during the call for service which was unprofessional.	Closed	No Violation of Policy/Procedure	9/3/2025
8/14/2025	Complainant states he voluntarily surrendered his gun to the police; however, the officer told him they were going to keep it even though no charges were filed.	Non Cooperation	Closed	8/20/2025
8/15/2025	Complainants state an individual's suicide was not a suicide and was a wrongful death. They have made a request under the "Freedom of Information Act" for PD records and videos.	Closed	Outside Jurisdiction	8/19/2025
8/17/2025	Complainant states his text to 9-1-1 was rejected and received a return message saying to call 9-1-1.	Closed	Outside Jurisdiction	8/25/2025
8/18/2025	Complainant states the way the officers handled the call was inappropriate as they were not impartial or professional nor did they pay attention to the facts. In addition, they did not take a report for the damage his neighbor caused to his front door.	Resolved Without Investigation	Conciliation - Successful	9/11/2025
8/20/2025	Complainant states he submitted evidence pertinent to his case to a detective, but it still has not been assigned to a detective.	Resolved Without Investigation	Conciliation - Successful	9/19/2025
8/20/2025	Complainant states an officer is targeting him.	Closed	Outside Jurisdiction	8/21/2025
8/20/2025	Complainant wants to know why a convicted felon is still on the streets.	Closed	Third Party Complainant	8/25/2025
8/26/2025	Complainant states the officers that responded did not take her allegations seriously. Instead, they questioned her mental stability in a demeaning unprofessional manner.	Resolved Without Investigation	Conciliation - Successful	9/9/2025
8/26/2025	Complainant states she provided information to a detective and was assured it would remain confidential, but it was put in a report published on CaseNet.	Resolved Without Investigation	Conciliation - Successful	9/10/2025
8/26/2025	Complainant is complaining about how her son's case is being handled.	Resolved Without Investigation	Conciliation - Successful	9/9/2025
8/26/2025	Complainant states she and other family members have been trying to obtain information about her brother's death so that they might have some closure.	Resolved Without Investigation	Conciliation - Successful	10/1/2025
8/26/2025	Complainant states she called the police at 7:04 am and the police have not shown up yet.	Closed	No Violation of Policy/Procedure	8/27/2025
8/27/2025	Complainant believes her privacy has been violated. Her ex and federal workers put cameras in her home, sent information to a cult leader, and somehow her brother came up missing.	Closed	Outside Jurisdiction	9/10/2025
8/28/2025	Complainant states the police helicopter is harassing and following him.	Closed	No Violation of Policy/Procedure	9/10/2025
8/28/2025	Complainant states the detective told him the incident he was involved was a civil matter and he was discourteous.	Non Cooperation	Closed	10/16/2025

8/29/2025	Complainants state while exiting Royals Stadium, an officer struck their car, leaving a dent.	Not Sustained	Closed	11/18/2025
8/30/2025	Complainant states he was followed by an officer for blocks while looking for a parking spot on the Country Club Plaza and believes he was targeted because he is black.	Closed	No Violation of Policy/Procedure	9/25/2025
9/1/2025	Complainant alleges his neighbor plays loud music that makes the walls and floor reverberate.	Closed	Outside Jurisdiction	9/10/2025
9/2/2025	Complainant states an officer treated him rudely while they were on the telephone discussing an incident involving his neighbors.	Closed	Closed	9/10/2025
9/3/2025	Complainant states when he approached an officer to discuss how she had treated persons involved in a vehicular accident, the officer was standoffish, disrespectful, dismissive, and unprofessional.	Exonerated	Closed	10/28/2025
9/3/2025	Complainant states the officer told him he deserved what happened to him, said he would shoot his dog if it came out of the house, and after voluntarily surrendering his handgun, said they would be keeping it. He adds no charges were filed.	Closed	No Violation of Policy/Procedure	9/30/2025
9/3/2025	Complainant is upset that the KCFD cancelled a medical call for service.	Closed	Outside Jurisdiction	9/5/2025
9/5/2025	Complainant believes an officer inappropriately ran information in NCIC.	Closed	No Violation of Policy/Procedure	9/10/2025
9/5/2025	Complainants state the officer was aggressive and cursing at them.	Closed	Outside Jurisdiction	10/1/2025
9/5/2025	Complainant states the officer was driving aggressively causing him to slam on his brakes.	Resolved Without Investigation	Conciliation - Noncooperative	10/7/2025
9/7/2025	Complainant states the officers were called to his therapy appointment to harass him.	Non Cooperation	Closed	9/19/2025
9/7/2025	Complainant feels her father's death was not investigated appropriately.	Closed	Outside Jurisdiction	9/11/2025
9/8/2025	Complainant states the officers failed to properly document the service of an emergency Ex-Parte order thus leading the court to declare it invalid.	Not Sustained	Closed	12/11/2025
9/9/2025	Complainant believes he was arrested in retaliation for being an outspoken activist against the manner in which violent crime is being handled.	Closed	Outside Jurisdiction	9/11/2025
9/10/2025	Complainant states he had a negative interaction during a traffic stop. In addition, when he attempted to file a complaint, other members impeded his ability to do so.	Non Cooperation	Closed	9/30/2025
9/10/2025	Complainant states the member did not document the information relating to his confiscated vehicle, therefore he "dropped the ball" regarding the incident.	Withdrawn	Closed	10/7/2025
9/12/2025	Complainant states officer unlawfully detained him and became increasingly aggressive when he questioned him.	Closed	No Violation of Policy/Procedure	10/22/2025
9/14/2025	Complainant is complaining about his neighbor's car alarm.	Closed	Outside Jurisdiction	9/16/2025
9/14/2025	Complainant states the officer and his gang members have racially harassed, stalked, threatened and followed her to a new state.	Closed	Closed	9/16/2025
9/15/2025	Complainant states although he is disabled & using a walker, the officers knocked him off his walker, dragged him, used their knees and elbows to get hand cuffs on him and told him to shut up and quit acting like a baby when he complained of pain. When he requested an ambulance, the officers told him he did not need one.	Exonerated	Closed	11/20/2025
9/15/2025	Complainant said the officer was negligent in his duties by not talking to his witnesses and not asking him if he wanted to press charges.	Closed	No Violation of Policy/Procedure	10/9/2025

9/17/2025	Complainant wants OCC to reopen her previous complaint regarding Improper Member Conduct from 2017.	Closed	Past 180 Day Filing	9/19/2025
9/17/2025	Complainant states the officers did not properly do their job as no report was taken for an assault against her where she was injured.	Withdrawn	Closed	10/7/2025
9/19/2025	Complainant states members detained him and seized and turned off his camera while he was recording from a public sidewalk.	Closed	Past 180 Day Filing	9/30/2025
9/19/2025	Complainant states KCPD officers threatened him with arrest and assaulted him by grabbing his arm, forcibly removing him from the lobby of a US Postal Service office.	Closed	Past 180 Day Filing	9/30/2025
9/19/2025	Complainant states he was on public property but was detained, handcuffed, and asked for identification by KCPD officers.	Closed	Past 180 Day Filing	9/30/2025
9/19/2025	Complainant states she called police 3x over the course of 4 hours to report a burglary and shots fired; ultimately no one responded to the burglary and only an area canvass was done for the shots fired.	Closed	No Violation of Policy/Procedure	10/24/2025
9/23/2025	Complainant states when he asked officers to move their car because it was blocking the road, the officers were rude.	Resolved Without Investigation	Conciliation - Successful	10/1/2025
9/23/2025	Complainant states officers did not enforce the use of a public easement appropriately.	Resolved Without Investigation	Conciliation - Successful	10/1/2025
9/24/2025	Complainant states the officers were condescending and dismissive. When she asked to have a report taken, an officer condescendingly replied, "What do you want us to do?"	Not Sustained	Closed	11/10/2025
9/25/2025	Complainant believes she is being harassed by members of the KCPD and the community.	Closed	Closed	10/1/2025
9/25/2025	Complainant states she received information her son had possibly died. When she called the Police Department to verify this information, the member helping her sounded as though he was very put upon and gruff. He told her that he was not on the list and shouted "JEEZ" when he was hanging up the phone.	Resolved Without Investigation	Conciliation - Successful	10/1/2025
9/26/2025	Complainant states the officer used excessive force by grabbing her hair and dragging her through an attic.	Non Cooperation	Closed	10/17/2025
9/29/2025	Complainant states she attempted to file a police report, but was told there was no crime. She finally filed an online police report, but has never heard anything from anyone.	Closed	Past 180 Day Filing	10/1/2025
10/1/2025	Complainant is attempting to file a complaint against a Lee's Summit police officer.	Closed	Outside Jurisdiction	10/2/2025
10/1/2025	Complainant believes the officers that contacted her are involved in organized crime.	Non Cooperation	Closed	10/7/2025
10/1/2025	Complainant states the officers were disrespectful and handled the situation very unprofessionally.	Closed	No Violation of Policy/Procedure	11/3/2025
10/2/2025	Complainant states an officer treated him unprofessionally and with disrespect.	Resolved Without Investigation	Conciliation - Successful	10/7/2025
10/2/2025	Complainant states since April of 2025, she has left numerous phone messages for the supervisor of the detective overseeing her case and she has not heard back from him.	Resolved Without Investigation	Conciliation - Successful	10/23/2025
10/6/2025	Complainant states he was arrested for trespassing even though he owned the grocery store.	Closed	No Violation of Policy/Procedure	10/14/2025
10/6/2025	Complainant states she told the officers she was assaulted and that her blood sugar was low and needed medical attention, but they did not do anything.	Not Sustained	Closed	12/11/2025
10/6/2025	Complainant states his mother assaulted him and he wants to press charges.	Closed	Outside Jurisdiction	10/7/2025

10/6/2025	Complainant states an officer harassed and followed him over a period of a couple of days.	Closed	Other	10/16/2025
10/7/2025	Complainant states the officers did not do their job when someone trespassed on his property.	Not Sustained	Closed	2/13/2026
10/7/2025	Complainant states she saw a blue police vehicle at a bus stop and KU Med, saw an officer at KU Med and was discriminated against by a bus driver.	Closed	No Violation of Policy/Procedure	10/14/2025
10/8/2025	Complainant states his superior at his work dates a KCPD officer and believes she had the officer run a criminal background on him.	Closed	No Violation of Policy/Procedure	10/10/2025
10/9/2025	Complainants filed complaint about a car that needed to be towed.	Non Cooperation	Closed	10/15/2025
10/10/2025	Complainant states he took a photo of suspected shoplifters. When it turned out they were not shoplifting, the officer encouraged them to whip the complainant's "ass".	Not Sustained	Closed	1/9/2026
10/13/2025	Complainant states she observed officers dealing with another person. She approached at a safe distance and began recording the incident. When she asked for the officers' information, none of them provided it to her. Then one of the officers began videotaping or taking pictures of her.	Resolved Without Investigation	Conciliation - Successful	11/3/2025
10/13/2025	Complainant states the detective is covering up a crime because he is friends with the suspect.	Closed	Past 180 Day Filing	10/13/2025
10/16/2025	Complainant states the officers that contacted her are police officers who are corrupt and affiliated with organized crime and are harassing her. The scenario was done to mock and intimidate her.	Closed	No Violation of Policy/Procedure	10/24/2025
10/16/2025	Complainant states the officers were condescending, disrespectful, and dehumanizing. He adds they left his possessions unattended and some of his things went missing.	Not Sustained	Closed	1/12/2026
10/17/2025	Complainant states the member deprived him of his freedom of speech and threatened to tow his cars. In addition, the sergeant did not comply with U.S. code 22-611.	Closed	No Violation of Policy/Procedure	10/24/2025
10/19/2025	Complainant states she was not involved with the accident but the officer grabbed her, twisted her arm, threw her to the ground, put her face in the ground, and put his knee in her back.	Not Sustained	Closed	1/16/2026
10/20/2025	Complainant states he asked an officer to retrieve his bag for him, but the officer told him that he saw it but was not going to give it him. In addition, the officers made some comments about being involved with some criminal networks.	Non Cooperation	Closed	11/20/2025
10/20/2025	Complainant states she felt the officers were biased due to the fact the store owners who pointed a gun at her and falsely accused her of stealing were Hispanic and so were the officers.	Exonerated	Closed	1/12/2026
10/20/2025	Complainant states the officers used unnecessary force to apprehend and arrest him.	Closed	No Violation of Policy/Procedure	11/14/2025
10/20/2025	Complainant states he was being harassed and threatened via text messages and the officers referred to policy that there was nothing they could do.	Resolved Without Investigation	Mediation - Noncooperative	11/20/2025
10/20/2025	Complainant states one of his employees reported to him that he encountered an officer that was rude and aggressive towards him.	Closed	Third Party Complainant	10/23/2025
10/20/2025	Complainant states St. Luke's Hospital is holding her son hostage.	Closed	Outside Jurisdiction	10/23/2025
10/21/2025	Complainant was attempting to file a complaint against either KU Med officers or KCKS officers.	Closed	Outside Jurisdiction	10/23/2025
10/21/2025	Complainant states members have continually detained him while he was recording from a public sidewalk.	Closed	Past 180 Day Filing	10/24/2025

10/21/2025	Complainant states an officer, driving a police vehicle, was speeding and tailgating while on her cell phone.	Resolved Without Investigation	Conciliation - Successful	11/3/2025
10/22/2025	Complainant states the officer is harassing and messing with him.	Closed	No Violation of Policy/Procedure	11/14/2025
10/23/2025	The complaint states the procedures that were used to conduct a car check on his vehicle were unnecessary and the officers went overboard. He was told the damage to his vehicle would be documented but no one gave him any information. In addition, the officer driving the armored vehicle was rude.	Closed	No Violation of Policy/Procedure	1/15/2026
10/23/2025	Complainant state the desk clerk had an extremely rude tone, was dismissive and laughed at her.	Non Cooperation	Closed	11/25/2025
10/23/2025	Complainant states she believes the person(s) that have been haunting her in other states are paying the police to harass her.	Closed	Outside Jurisdiction	10/27/2025
10/24/2025	Complainant states a prisoner has been in custody for over 65 days and has not received his property.	Closed	Outside Jurisdiction	10/28/2025
10/24/2025	Complainant states the detective and sergeant are not communicating with her regarding her son's murder.	Closed	Past 180 Day Filing	10/30/2025
10/24/2025	Complainants are filing a complaint regarding the conduct of some of the officers that responded to their call for service. Their demeanor was hostile and combative and they treated the situation as unimportant.			
10/25/2025	Complainant believes an officer is gang stalking and gas lighting him, and spreading a rumor that he has a federal prostitution hold for him.	Closed	Closed	11/4/2025
10/27/2025	Complainants state the officers treated them with as much disrespect as possible.	Closed	No Violation of Policy/Procedure	11/20/2025
10/29/2025	Complainant states the detective and his supervisor have not returned her calls/text messages regarding her case and they have terrible attitudes about proceeding with the case.	Resolved Without Investigation	Conciliation - Successful	11/14/2025
10/30/2025	Complainant states the 9-1-1 operator refused to send officers to investigate a break-in until he said he feared for his life.	Resolved Without Investigation	Conciliation - Successful	11/14/2025
10/30/2025	Complainant believes he was arrested for exercising his constitutional right to record the officers' actions from a public sidewalk.	Exonerated	Closed	1/12/2026
10/30/2025	Complainant states an officer admitted that he illegally acquired information on a person relating to a civil case for personal gain/advantage.	Closed	Third Party Complainant	10/31/2025
10/31/2025	Complainant wants to report a hate crime against her that the city and KCPD officers willingly and openly participated in.	Closed	Outside Jurisdiction	11/7/2025
10/31/2025	Complainant states when he tried to report a crime, the officer treated him like he was on drugs or schizophrenic. The officer did not believe him and did not take a report.	Resolved Without Investigation	Conciliation - Successful	11/18/2025
10/31/2025	Complainants state an officer admitted that he illegally acquired information on a person relating to a civil case for personal gain/advantage.	Closed	No Violation of Policy/Procedure	11/4/2025
11/2/2025	Complainant states the accident report the officer took was incomplete and was the worst report her lawyer has ever seen.	Resolved Without Investigation	Conciliation - Successful	1/6/2026
11/2/2025	Complainant states she is being stalked by various Department members despite living in a different state.	Closed	Other	11/3/2025
11/3/2025	Complainant states the officer that was conducting traffic control had a horrible attitude and was angrily yelling.	Resolved Without Investigation	Conciliation - Successful	11/18/2025
11/3/2025	Complainants state the driver told the officer he was drunk, had warrants, did not have valid insurance, and	Non Cooperation	Closed	12/19/2025

	fell asleep while driving. The officer only took a police report and left the car blocking the street.			
11/3/2025	Complainant states it's the officers' duty to uphold the U.S. Constitution.	Closed	Anonymous Complaint	11/7/2025
11/4/2025	Complainant states the officer is taking and sending inappropriate pictures while on duty. The officer has also lied on reports.			
11/4/2025	Complainant states she continues to experience issues with the handling of her cases.	Resolved Without Investigation	Conciliation - Unsuccessful	12/2/2025
11/4/2025	Complainant alleges misconduct on the part of the State Attorney for Adair County, MO.	Closed	Outside Jurisdiction	11/4/2025
11/5/2025	Complainant submitted a records request but never heard anything back.	Resolved Without Investigation	Conciliation - Unsuccessful	12/2/2025
11/5/2025	Complainant states the officer used his department assigned vehicle in a manner that violated department policy.	Closed	No Violation of Policy/Procedure	1/2/2026
11/5/2025	Complainant believes the PCO is operating a criminal enterprise with a family member, who is his neighbor, and fraudulently issued him a ticket because he previously called her Captain about her.	Closed	Closed	11/6/2025
11/6/2025	Complainant states approximately 6+ officers surrounded her car and immediately tried to yank her car doors open without knowing why she was sitting in her car that was legally parked on the street.	Closed	No Violation of Policy/Procedure	12/5/2025
11/7/2025	Complainant states the Department member towed her car because the owner of the day care asked her to.	Closed	No Violation of Policy/Procedure	1/5/2026
11/7/2025	Complainants state that due to the errors made by the person taking their stolen auto report, they were not notified in a timely manner when their car was recovered, which caused over \$600 fees to accrue.	Resolved Without Investigation	Conciliation - Successful	11/18/2025
11/7/2025	Complainants state the officer used force and was very aggressive to the point where he threw one of them against a wall. The officer also brought up one of the complainants' sexual orientation and was calling him soft.	Not Sustained	Closed	1/28/2026
11/7/2025	Complainant states the members hit her, pulled her hair, restrained her legs, while they attempted to restrain her.	Not Sustained	Closed	1/12/2026
11/10/2025	Complainant states officers were executing a search warrant when they used a battering ram to push his car through a fence. He added that they only needed to ask him to move it.	Non Cooperation	Closed	12/3/2025
11/10/2025	Complainants believes he did not violate the restraining order that was filed against him.	Closed	Outside Jurisdiction	11/13/2025
11/11/2025	Complainant states according to a YouTube video, two officer violated a person's First Amendment right to record on a public street.	Closed	Third Party Complainant	11/13/2025
11/11/2025	Complainant states the officer driving a police van drove above the speed limit and tailgated him.	Resolved Without Investigation	Conciliation - Successful	11/18/2025
11/12/2025	Complainant states the officers made him leave his rightful place of business.	Closed	No Violation of Policy/Procedure	11/13/2025
11/13/2025	Complainant states his reputation, profile, wellbeing and integrity were defaced by the officer when he took him to jail.	Non Cooperation	Closed	11/21/2025
11/13/2025	Complainant wants to report a noise complaint.	Closed	Outside Jurisdiction	11/14/2025
11/14/2025	The complainants felt they were discriminated against as they were detained with no explanation.	Non Cooperation	Closed	12/19/2025
11/14/2025	Complaint states the officers at the scene had unprofessional behavior and failed to address her harassing neighbor. In addition, the detention officer made disrespectful and mocking comments to her.	Exonerated	Closed	1/28/2026

11/14/2025	Complainant states an officer parked his car illegally outside the restaurant where the officer was getting lunch, causing it to impede traffic.	Resolved Without Investigation	Conciliation - Successful	12/16/2025
11/15/2025	Complainant states the officer needs 1st Amendment Rights re-training.	Closed	Anonymous Complaint	11/18/2025
11/16/2025	Complainant states her husband and his friend were stopped at gunpoint, but they were the wrong people.	Closed	Third Party Complainant	11/18/2025
11/16/2025	Complainant states the officer perjured himself in court.	Closed	Other	11/19/2025
11/17/2025	One of the complainants states he and his friend were stopped at gunpoint and placed in handcuffs. After a long detention, it was determined they were the wrong people.	Closed	No Violation of Policy/Procedure	12/12/2025
11/17/2025	Complainant states the officers arrested him in retaliation for him filing a complaint against one of their fellow officers.	Closed	No Violation of Policy/Procedure	2/5/2026
11/19/2025	Complainant states he was banned from the public library and the officers told him to leave.	Closed	No Violation of Policy/Procedure	12/18/2025
11/19/2025	Complainant wants to file a police report regarding his property he left on a city bus.	Closed	Outside Jurisdiction	12/17/2025
11/22/2025	Complainant states she encountered an aggressive driver driving a large white truck. Their driving was so dangerous, aggressive and erratic that she drove in an unsafe manner in attempt to distance herself from the truck. After following her for 10 minutes, the officer turned on the emergency lights to stop her.	Resolved Without Investigation	Conciliation - Successful	12/16/2025
11/23/2025	Complainant states she encountered the police escort for some of the team buses for the football game. She wants to speak to someone regarding the negative impact it had on her while she was trying to navigate the roadway and the foggy weather.	Resolved Without Investigation	Conciliation - Successful	12/16/2025
11/24/2025	Complainant states the officer did not follow normal procedure and singled him out. He also believes the officer is doing this because he is the same officer who previously wrote him tickets that were dismissed in court.	Not Sustained	Closed	1/29/2026
11/24/2025	Complainant has a noise complaint regarding her neighbors.	Closed	Outside Jurisdiction	11/25/2025
11/25/2025	Complainant states the officers did not know the law.	Closed	Anonymous Complaint	11/25/2025
11/25/2025	Complainant states the officers did not know the law.	Closed	Anonymous Complaint	11/25/2025
11/25/2025	Complainant states officers were rude when he requested assistance from them.	Closed	Closed	12/3/2025
11/27/2025	Complainants state they are being harassed by officers. In addition, one of the complaints has been threatened by a female officer who has put hands on her.	Non Cooperation	Closed	1/27/2026
11/28/2025	Complainant alleges members of the Department are sexually harassing and exploiting her and are trying to have her killed.	Closed	No Violation of Policy/Procedure	12/1/2025
11/30/2025	Complaint states he called officers because of an armed robbery but officers did not contact him or address the criminal incident, nor did they respond two days later when requested.	Non Cooperation	Closed	12/19/2025
12/3/2025	Complainant states the officers used excessive force with her underaged children and did not follow procedures when dealing with juveniles.	Not Sustained	Closed	2/6/2026
12/5/2025	Complainant states an officer did not follow proper procedure when towing a vehicle.	Closed	No Violation of Policy/Procedure	2/2/2026
12/5/2025	Complainant alleges officer did not fully investigate the incident, resulting in an innocent person (the complainant) being ticketed and taken to jail.	Resolved Without Investigation	Mediation - Noncooperative	12/29/2025
12/6/2025	Complainant was going to file a complaint, but the issue was resolved and to disregard the online complaint report he entered.	Closed	Closed	12/8/2025

12/9/2025	Complainants state their Ex-Parte Order was dismissed because of the police report that was written.	Resolved Without Investigation	Conciliation - Successful	12/18/2025
12/11/2025	Complainant states when he attempted to get information regarding a 911 call to his house, no one at the police station would answer the phone. Once he was able to talk to someone, they hung up on him. He believes this is a continuation of police misconduct towards him.	Not Sustained	Closed	2/18/2026
12/12/2025	Complainants allege officer misconduct.	Non Cooperation	Closed	1/30/2026
12/14/2025	Complainant states the officer was disrespectful and intimidating during his encounter with him.	Non Cooperation	Closed	12/23/2025
12/14/2025	Complainant states the officer made an inappropriate comment about her boyfriend. When she questioned him about it, the officers began to forcefully push her, telling her she needed to leave.	Exonerated	Closed	2/24/2026
12/15/2025	Complainant states she was unlawfully detained and not read her Miranda rights. She also said the officer put her against the wall when he arrested and she got some scrapes.	Resolved Without Investigation	Conciliation - Unsuccessful	1/13/2026
12/16/2025	Complainants state the officers searched her vehicle without her consent.	Non Cooperation	Closed	12/29/2025
12/17/2025	Complainant states the officer used unnecessary force by grabbing her by the hair and dragging her across the attic. They also called her a "b*****".	Exonerated	Closed	2/24/2026
12/17/2025	Complainant states the members of KCPD have been hired or have been bribed to stalk/follow/harass/hack/illegally monitor her.	Non Cooperation	Closed	12/29/2025
12/17/2025	Complainants state the officers did not follow procedure by letting the police K-9 breach the plane of their vehicle when they did not have the right to do so.	Not Sustained	Closed	2/24/2026
12/18/2025	Complainant states a traffic stop was an assassination attempt on her life. She states law enforcement signaled for her to pull over going northbound on Hwy 169; however, she proceeded to the Briarcliff shopping center to be safe. She states many agencies were involved in the traffic stop, and she is accusing all involved of attempted murder.	Closed	Outside Jurisdiction	12/26/2025
12/21/2025	Complainant states the officer attempted to intimidate him into submission and threatened to arrest him for a felony charge even though he was not breaking any laws.	Closed	Other	1/29/2026
12/21/2025	Complainant states the officers were discourteous, dismissive, unprofessional, failed to conduct a proper inquiry regarding Walmart's review of the camera footage and did not follow department policies and standards.	Exonerated	Closed	2/24/2026
12/22/2025	Complainant states the officer did not obey traffic laws and drove unsafely.	Resolved Without Investigation	Conciliation - Successful	1/6/2026
12/22/2025	Complainants state the officer arrested the wrong person.	Resolved Without Investigation	Conciliation - Successful	1/28/2026
12/22/2025	This is the complainants third complaint regarding her ongoing difficulties with international entities using area and international law enforcement agencies, including KCPD, to bring about her and her family's destruction as well as many others.	Closed	Outside Jurisdiction	1/6/2026
12/23/2025	Complainants want an investigation done regarding the officer's fitness for duty.	Closed	Past 180 Day Filing	1/6/2026
12/23/2025	Complainant complains he was assaulted by a non-law enforcement party but does not specify what his complaint against the police is.	Non Cooperation	Closed	1/6/2026
12/25/2025	Complainant alleges a Department member is using their Department office to conduct inappropriate business.	Closed	Department Miscellaneous Investigation	12/26/2025

12/30/2025	Complainant states he has been denied honest police service and his city, state, and federal rights are being violated.	Closed	No Violation of Policy/Procedure	1/6/2026
12/30/2025	Complainant alleges an officer, who he has had a dispute with since an incident in 2022, cancelled his Dillards store credit card.	Closed	No Violation of Policy/Procedure	3/20/2026



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